B Dynalink

Dynalink ADSL2+ Modem Router Quick Setup Guide

- RTA1320 (Single Ethernet & USB)
- RTA1030W (Single Ethernet & USB with Wireless)
- RTA1025W (4-Ethernet ports & USB with Wireless)
- RTA1046VW (4-Ethernet ports with Wireless & VoIP)



Important

This Guide is intended to get you started quickly. We have made the factory default setting of this router suitable for your country¹. All you need is to follow through the steps we describe here.

This Guide should be read in conjunction with the *User Manual*². It is provided as a PDF file on this CD. You can view or print this *User Manual*.

Advanced users, or those who have other setup preferences such as USB install should also refer to the relevant sections of the *User Manual*.

Notes for this page:

- In Australia the majority of ADSL subscribers get PPPoE service by default. In New Zealand the majority of ADSL subscribers get PPPoA service by default. Your router is already preset to meet this requirement.
- 2. In the User Manual please ignore all references to the value of VPI or VCI. In Australia VPI is 8 and VCI is 35, In New Zealand VPI is o and VCI is 100. These numbers are preset as factory default. Do not change them.

Do I need a micro filter?

Microfilters filter out ADSL signals to allow ADSL and regular voice calls simultaneously over a single telephone line.

Any equipment sharing an ADSL telephone line, other than an ADSL modem, must be connected to a telephone jackpoint via a microfilter. Examples include telephone headsets, fax machines, dial-up modems and set top boxes (eg Foxtel Digital).

A quality microfilter/splitter featuring two jacks (ADSL/MODEM and PHONE) is recommended for performance and convenience. A suitable Dynalink microfilter/ splitter can be purchased from your local computer store or your service provider.





- Ethernet port (or USB for models RTA1320, RTA1030W, RTA1025W)
- TCP/IP protocol enabled
- A web browser, such as Internet Explorer 5.x, Firefox 1.x or better.

Obtain your Internet account information from your ISP:

- Login user name and password
- Public IP address (only if you subscribe for static IP)
- DNS server IP (only if specified by ISP).

Connection options:

1. Ethernet (Recommended - this option is Operating System independent.)

The modem router comes with single Ethernet port (RTA1320 & RTA1030W), or a built in 4-port switch (RTA1025W & RTA1046VW). If you require more ports, purchase a network switch to provide for more connections, or use wireless (see the next option). Only one Ethernet cable is provided. Extra cables and network switch can be purchased from your supplier.

2. Wireless LAN (Only for computers that support wireless LAN. This option is also Operating System independent.)

The router is also a wireless access point that supports IEEE 802.11g and 802.11b standards. To configure for wireless it is best to connect to a computer via Ethernet and then follow the Setup Procedure under *Section 6 Setting up wireless*. Model RTA1320 does not have this option.

3. USB (Not recommended - this option is intended for a standalone Windows Vista/XP/2000/ME/98SE computer only)

Choose this option only if a computer does not have an Ethernet port and it is not feasible to add an Ethernet port or use wireless. You must then install a driver to operate the router. The USB driver and detailed installation instructions (*in the User Manual*) are located on the enclosed CD. Model RTA1046VW does not have this option.



Connecting the modem router

- Connect the DSL port of the modem directly into your ADSL jackpoint (telephone wall socket) with the provided line cord. If connecting through a filter, the filter must have a designated ADSL/MODEM port for bypassing filtering of ADSL signals.
- 2. Connect the Ethernet port of each computer to Ethernet/LAN port of the router. One Ethernet cable is provided.

Note: If you choose to connect via the USB port (not recommended), there is no need to use the Ethernet cable. Do not plug in the USB cable yet. During driver installation, you will be advised to do so. Refer to the User Manual for instructions.

3. Connect the provided AC/AC power adaptor to the Power jack of the router. Plug the adaptor into a mains power outlet. Switch on the router. In normal operation the following lights should be on: Power, DSL, Ethernet/LAN (1, 2, 3 or 4 if using 4-port models), WLAN (wireless models only). Section 10 of this Guide explains how these indicator lights work.



Getting the computer ready

You have two options. Option (1) is recommended and is the Windows default network setting.

1. Obtain an IP address automatically

Most computers are already configured this way. By default the router is a DHCP server which automatically assigns an IP address to a computer that is connected to it. Now go to **Section 5 – Going On-Line**.

If you are unsure of your computer's network configuration, refer to *Q1-6 in Section 11 – Troubleshooting*.

2. Assign an IP address manually

The router's default address is 192.168.1.1. If you prefer to assign an IP address manually to your computer, use **192.168.1.**x (x is a number between **2** and **254**).



Windows XP/2000:

- 1. Go to Control Panel Network Connections. Open Local Area Connections and click Properties. Double click Internet Protocol (TCP/IP). Select Use the following IP address.
- Enter 192.168.1.x (x is a number you pick between 2 and 254). This is the IP address you assign to the computer. Subnet Mask is 255.255.255.0.
- 3. Enter the router's IP **192.168.1.1** as **Default gateway**, and as **Preferred DNS server** If your ISP specifies DNS server

ou can get IP settings assigned is capability. Utherwise, you ne e appropriate IP settings.	automatically if your network supports ed to ask your network administrator for					
🔿 Obtain an IP address autom	atically					
Use the following IP address	s:					
IP address:	192.168.1.2					
Subnet mask:	255.255.255.0					
Default gateway:	192.168.1.1					
 Obtain DNS server address Use the following DNS server Preferred DNS server: 	automatically er addresses: 192 . 168 . 1 . 1					
Alternate DNS server:						

addresses, enter the specified addresses according to the $\ensuremath{\mathsf{ISP}}\xspace's$ instructions.

4. Click OK to finish.

You have now finished with configuring your computer. Go to the next section for going on-line.

Going on-line

STEP 1 GO TO THE 'CONNECT TO INTERNET' PAGE

Start your web browser (Internet Explorer, Firefox, etc). Enter the default address **http://192.168.1.1**. Type **admin** for both User name and Password.

See Q1 in Section 11 - Troubleshooting if you cannot get this screen.

Next you will be in the **Quick Start > Connect to Internet page**.

	2.100.1.1
DSL Router User name: Password:	admin Remember my password
	OK Cancel

STEP 2 ENTER INTERNET ACCOUNT DETAILS

Enter your Internet account User Name & Password in the exact format as specified by the ISP. Typically the User name resembles an e-mail address with the suffix "@isp.com.au". Make sure the page displays "**Your DSL router is ready to connect**" before clicking **Connect**.

See Q2 in Section 11 – Troubleshooting, if after several minutes the message "Your DSL router is not ready to connect" still shows.

		Language: Englis
nect to Internet	Connect to Internet	
ck Setup	Your ADSL router is ready f	to connect to Broadband.
	Enter your Broadband us	er name and password, then click "Connect".
	Enter your Broadband us Internet Connection:	er name and password, then dick "Connect". pppoe_8_35_1
	Enter your Broadband us Internet Connection: Total Online Time:	er name and password, then click "Connect". pppoe_8_35_1 0 secs
	Enter your Broadband us Internet Connection: Total Online Time: Broadband User Name	er name and password, then dick "Connect". pppoe_8_35_1 0 secs User@isp.com.au

Once connected the screen changes to displaying on-line time. The **PPP** light on the front panel of the router will come on, indicating that you are online. Click **Disconnect** only if you wish to disconnect manually.

🖧 Dynalink	Quick Start Status	Advanced Diagnostics Management	_
		Language: English 🗸	
Connect to Internet Quick Setup	Connect to Internet Your DSL router is con Current Connection St	nected to ADSL and you can now surf the Internet.	
	Online Time	13 secs	
	Data Transmitted	816 bytes	
	Data Received	912 bytes	
	More details can be fo	bund in the <u>Status</u> menu.	

You are now successfully connected to the Internet. Your Internet account user name & password will be saved automatically.

If previously the computer had a dial-up modem for Internet connection, check your browser setting. The system may still try to communicate through the previous connection. In Internet Explorer, go to **Tools–Internet options–Connections**, select **Never dial a connection**. Close Internet Explorer to take effect.





Wireless support is enabled by default. The router is a wireless access point. IEEE 802.11g and 802.11b wireless network standards are supported. For indoor operations, these standards provide typically 20m and 60m range respectively.

Wireless security features are disabled for ease of initial install. It is important to **enable wireless security to protect your network** after you have verified that all wireless computers can connect.

6.1 SET UP PROCEDURE

- Connect via Ethernet or wirelessly from a computer to configure for wireless operation. Start your web browser. Enter the default address http://192.168.1.1. Username and Password are both admin. (This is also described in Step 1, Section 5 – Going On-line)
- Go to Wireless > Basic settings. You may choose your own SSID, or use the unique factory default SSID. Wireless computers scan all channels and once connected, use the same channel as the access point. Note: if interference with another nearby wireless network is detected, select a different channel.
- 3. Set up wireless computers according to the vendor's instructions. Because the router is a wireless access point, select **infrastructure mode**. Do not use *Adhoc* (peer-to-peer) mode.

To verify that a wireless computer is connected, go to **Status > Wireless Clients.** The table displays the hardware MAC addresses of all connected wireless computers.

6.2 SET UP WIRELESS SECURITY

It is essential to protect your network by enabling wireless security. Go to **Wireless > Security**. Select **'WPA-PSK'** and then choose **'TKIP'** or **'AES'** for **'Data Encryption'**. AES is generally accepted as better than TKIP, and is much more secure than the outdated WEP encryption. Please make sure your wireless computer also supports the same encryption type.

ADSL 2+ Modem Router Quick Set-up Guide

6 Dynalink	Quick Start Status Advanced Wireless Management
	Languages English 💌
Basic Settings	Wireless Security
Security	This page allow you to protect your wireless network by specifying WEP, 802.1x, WPA, or
Access Control	WPA2 wireless security. Before setting up security, ensure that your wireless adaptors support the same type of security. Most support WEP, but not all support WPA, WPA2, or constructions and the same type of security.
Repeater	802.1x.
	Wireless Security: WPA-PSK
	Data Encryption: AES 💌
	WPA Pre-Shared Key
	Enter the key to be between 8 and 63 ASCII characters, or 64 hexadecimal digits
	Format: OHexadecimal digits (0-9,A-F, and a-f are valid)
	 ASCII characters (any printable characters are valid)
	Pre-Shared Key:
	WPA Group Rekey Interval: 0 seconds
	Apply After enabling security and clicking Apply, you will lose the connection with your wireless ADSL router. You should now set-up security on your wireless adapters in order to re-establish the connection.

Next, enter your choice of 'password' into the **Pre-Shared Key**: box. Any printable characters may be used. Good practice is to use a strong password of random characters and is over 20 characters long. Click **Apply** to take effect.

The same key must be entered into your computer when you attempt to connect wirelessly. Refer to the vendor's instructions of your computer or wireless adaptor for details. Usually the process is like this:

- Click on a wireless icon at the right hand bottom corner of your desktop.
- Select your wireless router from a list of wireless networks available. Your wireless router is identifiable by its SSID.
- Windows will ask for a "Network Key". Enter the Pre-Shared Key you have chosen for the router.



Voice over IP

Model RTA1046VW only

VoIP (Voice over IP) is a voice service provided over the internet by some service providers. It allows users to talk without using a conventional telephone service and often provides lower call costs.

A full description on this topic is found on *Chapter 4: Web Configuration > Voice over IP* on page 117 of the *User Manual*.



7.1 CONNECTING THE HARDWARE

- 1. Connect a telephone handset to Phone1 port.
- 2. Connect the **PSTN** port to the **Phone** port of your microfilter/splitter.
- 3. Connect the **DSL** port to the **Modem** port of your microfilter/splitter.
- 4. Plug the microfilter into the telephone wall outlet.

Note:

A: Handsets are not provided. Any standard telephone handsets may be used.

B: Microfilters/splitters can be purchased separately. To use your VoIP Service without a microfilter/ splitter, connect the DSL port directly to the telephone wall outlet. However, with this configuration you cannot use the RTA1046VW for PSTN calls (conventional telephone service).

7.2 CONFIGURING THE VOIP SETTINGS

The router supports only SIP (Session Initiation Protocol) protocol for Internet telephony. It is necessary to subscribe and receive the settings required from your VoIP service provider in order to set up VoIP service.

The settings required are specific to your VoIP provider. Before you start, make sure you have received appropriate settings from your service provider.

Go to Voice > SIP Basic. Example settings:

Australian Users should choose pppoe_8_35_1 (or pppoa_8_35_1). New Zealand Users should choose pppoa_0_100_1.

SIP Transport Protocol: Specify **UDP** (default) or **TCP** as required by the service provider.

SIP Transport Port: Enter the port number of the SIP proxy server if specified by the service provider. Default is *5060*.

SIP Registrar Address: Enter the Domain Name or IP and the port required for the service.

					Language: English
	SIP Basi	c Settings			
ion	Phone 1:	PSTN mode			
rol	Phone 2:	PSTN mode			
	Interface		pppoe_8_35_1	•	
	SIP Trans	port Protocol:	UDP ·		Port: 5060
	VoIP Ser	vice Provider:	Others 💌		
	SIP Regis	trar Address:	sip.mynetwork.c	com	Port: 5060
	SIP Outb	ound Proxy:	sip.mynetwork.c	com	Port: 5060
	SIP Provi	Server Address	sin mynetwork o	000	Port: 5060
	Registra	tion Information			
	Phone	Phone Number	Caller Name	User Name	Password
				-	- P

SIP Outbound Proxy: Enter the Domain Name or IP and the port required for the service.

SIP Proxy Server Address: Enter the Domain Name or IP and the port required for the service.

Registration Information: Enter your SIP account details. If using two accounts, enter the account details that correspond to Phone1 and Phone2. Click **Apply**.

The **VoIP Ready** indicator light will change to green upon successful registration with your VoIP provider.

Warning: Note that the dial tone for VoIP calls will be slightly different when compared to standard telephone line dial tone. Ensure you are aware of the difference so you can be sure you are making low cost VoIP calls rather than more expensive PSTN calls (conventional telephone service).

Other advanced VoIP functions and settings are optional. A full description on this topic is found on *Chapter 4: Web Configuration > Voice over IP* on page 117 of the *User Manual*.





Default firewall configuration

By default the firewall blocks all inbound requests including *Ping* from the Internet to your local network. In the outbound direction, all traffic that originates from your local network are allowed. Most users do not require changing any firewall settings and are automatically protected by this default configuration.

Running a server on your local network

If you want Internet users to have access to servers on your local network, set up Port Forwarding (Virtual Servers) to allow incoming requests reaching the servers. Refer to the *Virtual Server Port Forwarding* section of the *User Manual*.

DMZ

If you run applications that require unrestricted 2-way traffic between a computer on your network and the Internet, set up the computer as DMZ Host. Refer to the *Virtual Server DMZ Host* section of the *User Manual*. Caution: the specified computer will no longer be protected by the firewall.

Restricting access

You can block specified computers on your network to access the Internet by defining IP Filters. Refer to the *Firewall IP Filtering* section of the *User Manual*.

8.2 IP EXTENSION (HALF-BRIDGING)

The ADSL router can be made to resemble a bridge modem. It bridges traffic between the Internet (WAN) and your local network (LAN). In this mode firewall and Internet sharing (NAT) are disabled. A computer or network device connected directly to the modem receives a WAN IP from your ISP via the bridged modem. This



arrangement is suitable for certain applications that require a computer or a network device, such as a VPN router, to receive a WAN IP.

Caution: This mode of operation disables the firewall and assumes security will be provided by another device on your LAN.

To set IP extension, go to the **Advanced** menu. Select **WAN > Internet**. Click on the "modify icon" under **Edit**:

The next screen displays VPI/VCI as 8/35 (Australia) or 0/100 (New Zealand). Do not change these numbers. Go Next. Select PPPoE LLC (Australia) or PPPoA VCMUX (New Zealand). Go Next. On the next screen untick Enable NAT, and tick PPP IP extension as illustrated. Go Next.

			ivanced i	Manager	nent				
							Language: Engl	ish 👤	
Local Network Internet Connections DNS Server	Internet Connect Choose Add or Ed Choose Finish to	ion Config lit to config apply the	guration gure Interr changes ar	iet connecti nd reboot th	on. ne sys	tem.		10711	- 14
IGMP Proxy Adsl	pppoe_8_35_1	8/35	UBR	PPPOE	On	On	Auto assigned	1492	
IP Routing ¥irtual Server NAT ALG Firewall	The Internet connect the changes and re	tion is NO boot the sy	T active if P\ stem for ac	/C name is r tivating this I	narkei PVC.	d with	(?). You need to click	Add	" to appl Finish

Enter your Internet account user name and password. Go **Next**. The new configuration is displayed. Click **Apply** to confirm changes. The router will restart itself to activate IP extension mode.

	Language: English N
N AN Internet ADSL Routing VS Server	Configure Internet Connection - WAN IP Settings Enter information provided to you by your ISP to configure the WAN IP settings. O Obtain an IP address automatically Use the following IP address: WAN IP Address: 0.0.0
a i irewall GMP Proxy	Enable NAT

NAT or firewall settings disappear from the **Advanced** menu hereafter. Now follow Step 2 of *Section* 5 – *Going On-line*.

Please refer to the *User Manual* for other advanced functions. Always restart the router to activate any changes to configuration.





Tips for security

This router is shipped "secure" with firewall enabled by default. In order to take full benefit from the security features of this router:

Do:

- Change your router's administrative user name & password.
- Back up your router's configuration. This function can be found in the router's **Management > Backup** Config menu.
- Disable UPnP if you don't need this function.
- Read about the more advanced functions. They can be found in the *User Manual* for each of the models.

Don't:

- Enable remote access to the router, unless you are confident in handling the security implications.
- Enable IP extension (half-bridging) without any other firewall protection. If the router operating in this mode is connected to a computer, to the minimum install a "personal firewall" (software) to protect the computer.
- Send your router away for repair or replacement without resetting to factory default or wiping out your Internet account login details. Use the Backup Configuration option to store your router's setting elsewhere. This function can be found in the router's **Management > Backup Config** menu. When a replacement unit is received, restore the original setting from the backup file.

WIRELESS SECURITY

A number of wireless security features are supported.

Protected access

To enable wireless security, go to **Wireless > Security**. Available options are: WEP, 802.1x, WPA, WPA2.

Advanced security is provided by WPA/WPA2 and 802.1x. These are robust security mechanisms. A special "home mode" known as WPA-PSK is recommended for most users. You choose a password, known as Pre-Shared Key or PSK, for the wireless network. Please refer to Section 6.2 of this Guide for setting up.

WEP offers basic protection from eavesdropping. When enabled, all wireless stations transmit data encrypted using a predetermined key. WEP is outdated and is mainly used for backward compatibility with legacy equipment.

Whichever protection method is selected at the access point, all wireless clients must also support the same method in order to connect.

Access Control

This allows access control via a list of wireless stations by registering the MAC

address of permitted clients at the access point. Go to Wireless > Access

Control and follow the instructions. For detail procedure, refer to the User Manual.

Hide SSID

SSID is a name given to an access point to identify the network. Users may change SSID anytime. By default, SSID is periodically broadcasted by the access point to advertise its presence. In enabling the **Wireless > Basic > Hide Wireless Network** option, SSID is not broadcasted. Other wireless users normally cannot see the access point.



Indicator lights

Function	Color and Status	Definition					
	Off	Power is off					
	Solid Green	Power is on and the device operates normally					
		Power on self-test in progress					
Power	Solid Red	The device enters the console mode of the boot loader					
		Power on self-test failure if this light remains solid					
	Flashing Red	Firmware upgrade in progress					
	Off	No DSL signal					
DCI	Slow Flashing Green	DSL line handshaking in progress					
DSL	Fast Flashing Green	DSL line training in progress					
	Solid Green	DSL link is up					
ססס	Off	Modem is not online					
FFF	Solid Green	Modem is online					
,	Off	No Ethernet signal					
LAN 1 to 4	Flashing Green	Data going through port					
	Solid Green	Ethernet is connected					
RTA1320, RTA1	025W and RTA1030W o	nly					
	Off	No USB signal					
USB	Flashing Green	Data going through port					
	Solid Green	USB is connected					
RTA1025W, RTA	1030W and RTA1046V	W only					
	Off	Wireless is disabled					
WLAN	Flashing Green	Data going through wireless					
	Solid Green	Wireless is ready					
RTA1046VW onl	у						
Dhono 4 or o	Off	Handset on hook/ in PSTN mode					
Filone 1 of 2	Solid Green	VoIP in use					
VolBroady	Off	VoIP service is not ready					
voir leauy	Solid Green	VoIP service is ready					

11 Troubleshooting Q & A

Q1. Cannot display page to enter Internet user name & password?

- If previously the computer had a dialup modem, check browser setting. For example in Internet Explorer, go to Tools–Internet options–Connections, and select Never dial a connection. Check LAN Settings that the option Use a Proxy Server is *not* selected.
- 2. Check that the router's **ETHERNET** light is on. If not, check your Ethernet cable is firmly plugged in.
- 3. Perform a **PING test**. In Windows XP or 2000, click **Start-Run**. Enter **cmd** then **OK**. Type ping **192.168.1.1** then press **Enter**. The response should be:

Pinging 192.168.1.1 with 32 bytes of data:

Reply from 192.168.1.1: bytes=32 time=4ms TTL=30

If there is a similar response, the router is communicating with your computer correctly and the problem lies elsewhere. If the result is **Request timed out,** there may be a network problem. Check that the ETHERNET cable is firmly plugged in.

- 4. Disable any personal firewall or virus checker temporarily. If you use Internet Explorer, go to **Tools–Internet options-Security**. Reset security level of all 4 icons to **default**. (You can revert to your customised settings after configuring the router).
- 5. If the router is connected to a network hub, try connecting the router directly to the computer to eliminate any possible problem associated with the hub.
- Check that your Computer is set to obtain its IP address automatically. Go to Start-Run, type ncpa.cpl and press enter. Right cilck Local Area Connection > Properties > Internet Protocol (TCP/ IP)-Properties. Select Obtain IP address automatically and Obtain DNS servers automatically. Click OK, then OK to exit.

Q2. Cannot connect to Internet or cannot browse web pages?

• If the DSL light is off

This means the broadband service may not have been activated on your telephone line. Check that the ADSL Line Filter has been connected correctly. If it has, contact ISP to confirm that the broadband service has been provisioned. It is impossible to go online if the DSL light is off, or keeps flashing all the time.



• If the DSL light is on but the PPP light is off

This means the modem is unable to go online because the Internet username or password you entered as described in *Section* 5 - Going Online is incorrect, or the Internet account has not been activated. Check that you have entered your Internet user name and password in the exact format as specified by ISP. Repeat entry if necessary. Should this problem persist, check with your ISP that the Internet account, username & password are correct, and that your account has been activated.

• If both DSL and PPP light are on

The modem is actually on line. This problem may be with your browser setting. Try returning any custom settings of the browser to default. If you have a personal firewall, disable it to see if it makes any difference.

If you still cannot browse, perform a **PING test** as described in Q1-3, using these addresses:

(A) Ping www.dynalink.com.au (or any valid web address)

(B) Ping 203.26.24.112 (or any valid public IP address)

If both (A) & (B) reported "request time out", there is an issue on your local network, your computer is not communicating to the modem correctly due to either hardware issues or network misconfiguration.

If (A) failed but (B) yielded responses, this is a DNS server problem. Ask your ISP if you must enter the DNS server address manually. Follow Q1-6, change the **Obtain DNS servers automatically** option to **Use the following DNS server addresses**. Enter the DNS server address provided by your ISP.

Q3. Browsing is fine but how can I run certain on-line applications?

You need to set up virtual servers or DMZ host. See Section 8 on Firewall & traffic restrictions.

Q4. How to reset router if its IP and/or administrative password have been changed but forgotten?

Reset the router to factory default by pushing a pin into the hidden reset button located next to the push button at the back of the unit. Push and hold for at least 5 seconds then release to trigger reset.

Q5. What is the assigned WAN IP when the router is on line?

Go to **Status > Internet Connection**, the WAN IP is displayed here.

B Dynalink	Quick Start Stat	us Adv	vanced	Managem	ent			
							Language: English	n 💌
Device Information ADSL Line Internet Connection Traffic Statistics	Internet Connect Current Internet	ion connection: VPI/VCI	s are listed	below. Protocol	NAT	QoS	WAN IP Address	Status / Online Time
DHCP Table	pppoe_8_35_1	0/100	UBR	PPPoE LLC/SNAP	On	On	203.97.201.11	Up 00:00:02:42
Routing Table ARP Table								

Q.6 How to get information update?

This Quick Guide and User's Manual on CD are the primary source of information about the product. Please check the Dynalink website http://www.dynalink. com.au or http://www.dynalink.co.nz regularly for updates, links, or to download a more current version of this Quick Set-up Guide.





your region.

192.168.1.1
255.255.255.0
8/35 (Australia)
o/100 (New Zealand)
PPPoE LLC/SNAP (Australia)
PPPoA VC-MUX (New Zealand)
enabled
ADSL2+ (Australia)
G.DMT (New Zealand)
dynamic
enabled
on
enabled
blocked
not blocked
ement:
admin
admin
admin
pplicable to model RTA1320):
11
disabled
VW only):
ТСР 5060
Auto switching (G.711, G.726, G.729)

Warranty

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Dynalink warrants this product against defects in materials and workmanship for a period of twelve months from the original date of purchase. We will, at our discretion, repair or replace the faulty unit, free of charge, provided it is returned to us with proof of purchase from an authorised dealer within the warranty period. Return delivery after repair will be paid for by Dynalink. We reserve the right not to repair or replace goods that:

- have been mishandled, abused or not installed according to the guidelines as outlined in the instructions.
- have been subjected to a power surge from other equipment or other external factors.
- have been altered or modified.

How to get help

If you were unable to progress your installation to the step where you enter your Internet username and password, contact Dynalink to log a request for telephone support. Please make sure you provide your full telephone number including area code or mobile number.

If possible, visit Dynalink's on-line support area at http://www.dynalink.com.au/support (Australia) http://www.dynalink.co.nz/support (New Zealand)

or send e-mail to support@dynalink.com.au (Australia) support@dynalink.co.nz (New Zealand)

Dynalink Technical Support (Australia):

Phone 1800 653 962 Fax 1800 063 962 (Monday-Friday: 9:00am-5:00pm)

Dynalink Technical Support (New Zealand): Phone 0800 653 962

Fax 09 448 5549 (Monday-Friday: 8:30am-7:30pm)



