



DIR-830L



Wireless AC1200
Dual Band Cloud Router
Quick Install Guide

D-Link[®]

Package Contents



DIR-830L Dual Band Cloud Router



Power Adapter



Ethernet Cable



Wi-Fi Configuration Card



Quick Install Guide

If any of the above items are missing, please contact your reseller.

Minimum Requirements

Network Requirements:

- An Ethernet-based broadband modem

Web-based Configuration Requirements

Computer with the following:

- Windows® or Mac OS® X operating system
- An installed Ethernet adapter or wireless adapter

Supported Browsers:

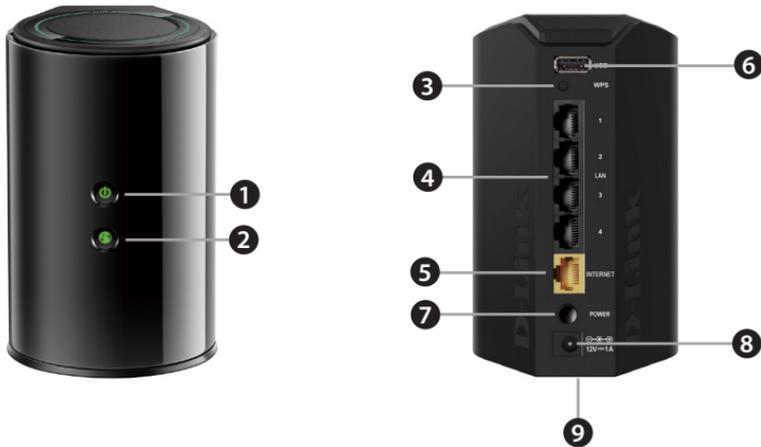
- Internet Explorer® 7 or higher, Safari® 5 or higher, Firefox® or Chrome™

Make sure you have the latest version of Java installed. Visit www.java.com to download the latest version.

mydlink Requirements

- For mydlink and mydlink app requirements refer to:
<http://www.mydlink.com>

Hardware Overview



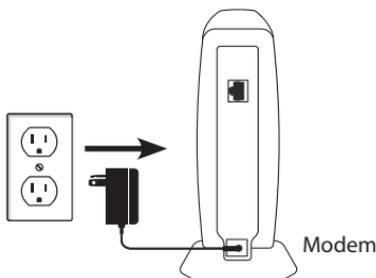
1	Power LED	A solid green light indicates a proper connection to the power supply. The light will be solid orange during boot-up and will blink green during the WPS process.
2	Internet LED	A solid green light indicates a connection to the Internet port. If the LED is orange, the connection is good but the router cannot connect to the Internet. If this LED is blinking orange, this indicates that the "on demand" connection type is set and the Internet connection is idle.
3	WPS Button	Press to start the WPS process. The Power LED will start to blink green.
4	LAN Ports (1-4)	Connect Ethernet devices such as computers, switches, and game consoles.
5	Internet Port	Connect your broadband modem to this port using an Ethernet cable.
6	USB Port	Connect a USB flash drive to share content throughout your network.
7	Power Button	Press to power the router on and off.
8	Power Port	Connect the supplied power adapter.
9	Reset Button	Press and hold the reset button with a paper clip for six seconds to reset the router to the factory default settings.

Before you Start

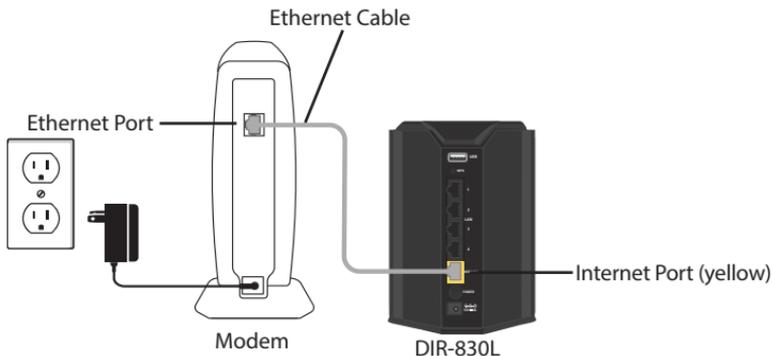
- **Users with DSL providers** - If you are using a PPPoE connection, you will need your PPPoE user name and password. If you do not have this information, contact your Internet provider. Do not proceed until you have this information.
- **Users with Cable providers** - Make sure you unplug the power to your modem. In some cases, you may need to turn it off for up to five minutes.
- **Advanced Users** - If your ISP provided you with a modem/router combo, you will need to set it to "bridge" mode so the DIR-830L router can work properly. Please contact your ISP or refer to the user manual for your modem/router device.

Connect your Router

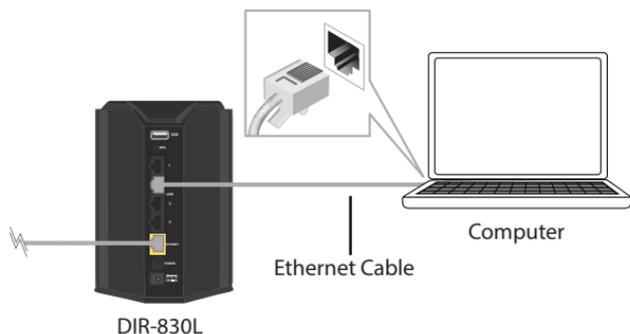
- 1 Unplug the power to your DSL or Cable modem.



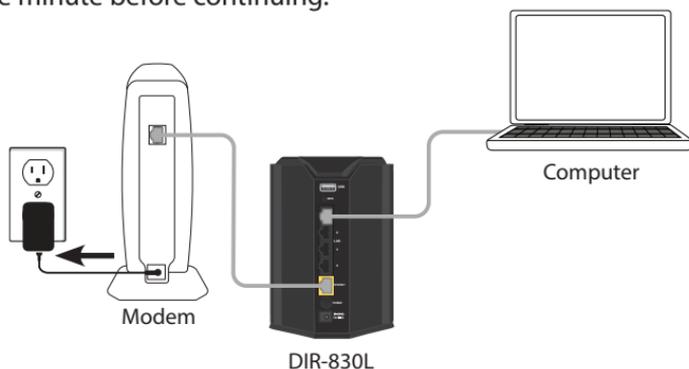
- 2 Connect an Ethernet cable from the Internet port of the router to the Ethernet port on your DSL or Cable modem.



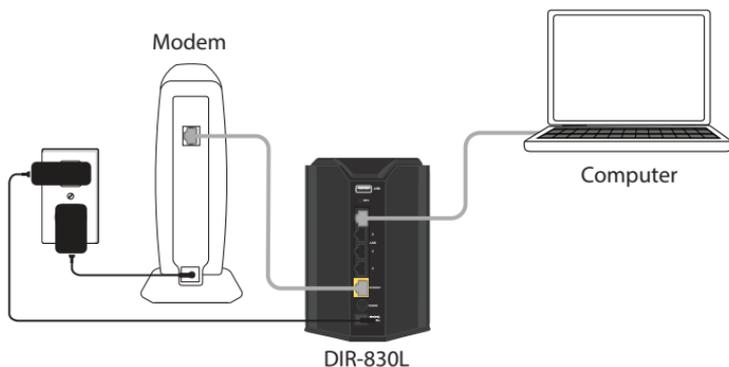
- 3** Connect another Ethernet cable from the Ethernet port on your computer to one of the LAN ports on the router.



- 4** Plug the power back into your DSL or cable modem. Please wait about one minute before continuing.



- 5** Plug the power adapter into your router and connect to an available power outlet or surge protector. If the Power LED does not light up, press the Power button on the back of the router.



- 6 After the router has powered up, verify that the Power (green) and Internet (orange or green) LEDs are both lit. Proceed with router configuration.

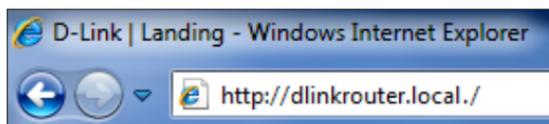
Configuration

There are two ways to configure your router:

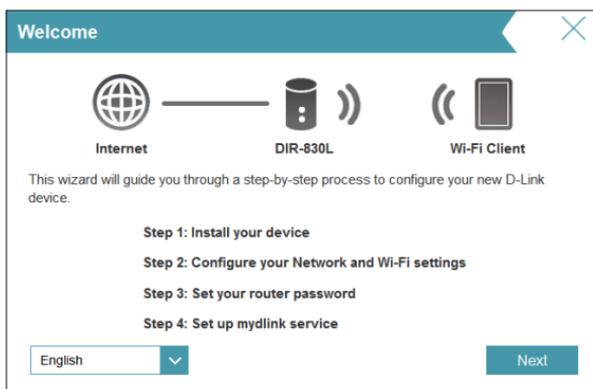
- Web Browser** - Use a web browser from your computer.
- QRS Mobile app** - Use a mobile device with the D-Link QRS Mobile app. Refer to the *QRS Mobile Setup* section for more information.

A. Web Browser Configuration

- 1 Open a web browser (e.g., Internet Explorer, Chrome, Firefox, or Safari) and enter **http://dlinkrouter.local/** or enter the IP address of the router (**192.168.0.1**).



- 2 When the Welcome screen appears, click **Next** to continue.



- 3 The router may automatically detect your Internet connection type. If this happens, skip to step 6. If not, then select your Internet connection type and click **Next** to continue.

Configure Your Internet Connection



Please select your Internet connection type below.

DHCP Connection (Dynamic IP Address)
Choose this if your Internet connection automatically provides you with an IP Address. Most Cable Modems use this type of connection.

Username/Password Connection (PPPoE)
Choose this option if your Internet connection requires a username and password to get online. Most DSL modems use this connection type of connection.

Static IP Address Connection
Choose this option if your Internet Setup Provider provided you with IP Address information that has to be manually configured.

[Back](#) [Next](#)

- 4 DSL (PPPoE) users enter your PPPoE user name and password supplied by your ISP (Internet Service Provider). Click **Next** and skip to step 6.

PPPoE



To setup this Internet connection, you will need to have a User Name from your Internet Service Provider. If you do not have this information, please contact your ISP.

Username:

Password:

[Back](#) [Next](#)

- 5 If you have a Static IP connection, enter the IP information and DNS settings supplied by your ISP. Click **Next** to continue.

Static IP

Internet — DIR-830L — Wi-Fi Client

To set up this connection you will need to have a complete list of IP information by your Internet Service Provider. If you have a Static IP connection and do not have this information, please contact your ISP.

IP Address:

Subnet Mask:

Gateway Address:

Primary DNS Address:

Secondary DNS Address:

Back Next

- 6 For both the 2.4GHz and 5GHz bands, create a name for your Wi-Fi Network and a password. Your wireless devices (i.e., tablets, smartphones, and laptops) will need to have this information entered to be able to connect to your wireless network. Click **Next** to continue.

Wi-Fi Settings

Internet — DIR-830L — Wi-Fi Client

To setup a Wi-Fi network you will need to give your Wi-Fi network a name (SSID) and password.

2.4GHz Wi-Fi Network Name:

5GHz Wi-Fi Network Name:

The Wi-Fi Network Name is up to 32 characters. You will need to join your Wi-Fi network using this Network Name (SSID).

2.4GHz Wi-Fi Password:

5GHz Wi-Fi Password:

The password must contain at least 8 characters. You will need to join your Wi-Fi network using this password.

Back Next

- 7 Continue with the Setup Wizard to finish configuring your DIR-830L router. When you see the summary screen, make a note of your settings.

Note: Setting up “mydlink” is optional and not required for the router to function.

Congratulations! You have completed the router installation.

After you complete the configuration process, the Internet LED will turn green indicating that your router is connected to the Internet.

B. QRS Mobile Setup

- 1 Scan the code below or search "QRS Mobile" (App Store or Google Play) to download the QRS Mobile App to your iPhone, iPad, or Android device.



iOS



Android



QRS Mobile App

- 2 Once your app is installed, you may now configure your router. Connect to the router wirelessly by going to your wireless utility on your device. Scan for the wireless network name as listed on the supplied Wi-Fi Configuration card/sticker. Select the network and then enter the Wi-Fi Password.



D-Link Wi-Fi Configuration Card	
Default Configuration	Wi-Fi Name(SSID) 2.4GHz: _____
Wi-Fi Name(SSID) 2.4Ghz:	Wi-Fi Password: _____
dlink-xxxx	_____
Wi-Fi Name(SSID) 5GHz:	Wi-Fi Name(SSID) 5GHz *:
dlink-xxxx-5GHz	_____
Password: xxxxxxxx	Wi-Fi Password *:
_____	_____
To configure your router, go to:	Your configuration
http://dlinkrouter.local.	Username: "Admin"
Or http://192.168.0.1	Password: _____
Username: "Admin"	_____
Password: "" (leave the field blank)	*For applicable models

- 3 Once you connect to the router, tap on the **QRS Mobile** icon from your mobile device, then tap **Start** to continue. Follow the on-screen instructions to complete the setup.

- 4 After the *Setup Complete* screen appears, click **Save** and write down the new Wi-Fi Network name and password on your companion card for future reference.

Note: To reconnect to your router, launch your wireless utility, select the new Wi-Fi Network you created, and then enter your new Wi-Fi password.

Troubleshooting

How do I connect my wireless devices to the DIR-830L router?

1. Open your wireless network utility that displays available wireless networks.
2. Select the Wi-Fi Network name you assigned in the wizard and connect.

Note: If you did not run the setup wizard or you reset the router to its default settings, refer to the Wi-Fi Configuration Card included for the default Wi-Fi Network Name and Wi-Fi Password.

You can also connect wireless devices to the DIR-830L router using WPS:

1. Press the WPS button on the DIR-830L for a minimum of three seconds.
2. Within one minute press the WPS button on your wireless device.
3. Allow up to two minutes to connect.

Note: Some devices may require you to log in to a utility to start the WPS process. Refer to the user manual of the device you want to connect to the router if you do not know how to start the WPS process.

How do I change the wireless settings on the DIR-830L router?

1. Open a web browser (e.g., Internet Explorer, Chrome, Firefox, or Safari) and enter **http://dlinkrouter.local/**. You can also enter the IP address of the router (**192.168.0.1**).
2. At the login screen, enter the router password you created in the wizard (the password is blank by default).
3. From the navigation bar at the top of the Home page, go to **Settings > Wireless** to create a new Wi-Fi network name (SSID) and Wi-Fi password.

What can I do if I forget my password?

If you forget your password, you must reset your router. Unfortunately, this process will change all your settings back to factory default.

To reset the router, locate the reset button (hole) on the bottom of the unit. With the router powered on, use an unfolded paper clip to press and hold the button down for about 10 seconds. Release the button and the router will go through its reboot process. Wait about 30 seconds to access the router.



Reset Button

Documentation available at <http://www.dlink.com/DIR-830L>.

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Canada

Internet: <http://support.dlink.ca>

D-Link®

Version 1.0

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