P-660H-Tx v2

ADSL2+ 4-port Gateway

Quick Start Guide

Version 3.40 2/2007 Edition 1



Overview

The P-660H-Tx v2 is an ADSL router with a four-port built-in Ethernet switch.

See your User's Guide for background information on all features.

This Quick Start Guide shows you how to:

- · Connect the hardware.
- Set up your Internet connection. The device should connect to the Internet automatically if it is preconfigured. If you were given Internet connection information from your Internet Service Provider (ISP), you may have to set up the connection manually (See section 3).

How to use the included CD

If you prefer to see a multi-media animation of how to make hardware connections, see the installation tutorial on the included CD.

1 On the included CD, click Multimedia Auto Provisioner > Installation Tutorial.

2 At the end of the tutorial, click Configuration Genie to set up your P-660H-Tx v2 to connect to the Internet.

1 Hardware Connections



- **1 DSL**: Use the gray telephone wire to connect your P-660H-Tx v2's **DSL** port to a telephone jack (or to a splitter, if one is already installed).
- **2 ETHERNET**: Use the yellow Ethernet cable to connect a computer to an **ETHERNET** port for initial configuration and/or Internet access.
- **3 POWER**: Use the power adaptor provided with your P-660H-Tx v2 to connect an appropriate power source to the **POWER** socket. Make sure the power source is on.
- 4 Push in the POWER button.
- 5 Look at the lights on the front panel.



- The POWER light blinks while your P-660H-Tx v2 starts up and stays on once it is ready.
- The **DSL** light is on when the P-660H-Tx v2 has a DSL connection.
- The INTERNET light is on when you are able to access the Internet and blinks when the P-660H-Tx v2 is sending or receiving data.
- Each **ETHERNET** light stays on if the corresponding **ETHERNET** port is properly connected and blinks when there is traffic.

If any of these lights are not on, check your connections, and inspect your cables for damage. If the lights are still off, contact your local vendor.

2 Internet Connection Setup: Automatic

Use this section to have your P-660H-Tx v2 automatically detect and set up your Internet connection.

- **1** Open your web browser, and go to any web page (for example, http://www.zyxel.com). Your P-660H-Tx v2 tries to detect your Internet connection.
- **2** Wait for the P-660H-Tx v2 to finish the connection test. This may take several minutes. If you do not see a connection test screen similar to the following, go to step 5.



3 If the connection test is successful, the following screen appears. Your Internet connection is ready for you to use.



4 If the connection test is not successful, you may see a screen similar to the following one. Follow the instructions in the screen. If you still cannot access the Internet, follow the steps in the following section. You should have information provided by your Internet Service Provider.



5 If you do not see the connection test screen, or if the connection test is not successful, check your connections and restart the P-660H-Tx v2. If you still cannot access the Internet, follow the steps in the following section. You should have information provided by your Internet Service Provider.

3 Internet Connection Setup: Wizard

Use this section to set up your Internet connection if automatic Internet connection does not work (see section 2). You should have information from your Internet Service Provider (ISP).

1 Open your browser and enter the P-660H-Tx v2's IP address 192.168.1.1 (default) as the URL. If your browser does not display a login screen, see **Troubleshooting** for details.



2 Enter the admin password 1234 (default). Click Login.



3 Type (and retype) a new password and click **Apply**. The system asks you to enter your new password to log in again.



4 Select Go to Wizard setup. Then, click Apply.

Please select Wizard or Advanced mod	е
he Wizard setup walks you through the most common configura Ve suggest you use this mode if it is the first time you are settin outer or if you need to make basic configuration changes.	
Ise Advanced mode if you need access to more advanced featur ncluded in Wizard mode.	es not
Go to Wizard setup	
Click here to always start with the Advanced setup.	
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	ne Wizard setup walks you through the most common configura e suggest you use this mode if it is the first time you are settin uter or if you need to make basic configuration changes. se Advanced mode if you need access to more advanced featur cluded in Wizard mode. Go to Wizard setup Go to Advanced setup Click here to always start with the Advanced setup.

5 Click INTERNET SETUP. Wait while your P-660H-Tx v2 tries to detect your DSL connection.



6 Follow the directions in the wizard. Do not change default settings if your ISP did not provide information.

7 If the connection test is not successful, you may see either a screen similar to one of the following. Either click **Restart the Internet Setup Wizard** if available to have the ZyXEL Device detect your connection again or click **Next** to set up your Internet connection manually.





8 Follow up the instructions in the wizard. Enter your Internet connection information exactly as provided by your ISP. If you do not see the following screen, go to section 4.

STEP 1 > STEP 2					
🛅 Internet Configuration					
ISP Parameters for Internet Access					
Please verify the following settings with your Internet Service Provider (ISP). Your ISP may have given you a welcome letter or network setup letter including this information.					
Mode	Routing 💌				
Select 'Routing' (default) if your ISP allows multiple computers to share an Internet account. Otherwise, select 'Bridge' mode.					
Encapsulation					
Select the encapsulation method used by your ISP. Your ISP may list 'ENET ENCAP' as 'Static IP' or 'Dynamic IP					
Multiplexing					
Select the multiplexing type used by your ISP.					
Virtual Circuit ID					
¥₽I	8				
VCI	35				
Select the VPI (Virtual Path Identifier) and VCI (Virtual Channel Identifier) used by your ISP. The valid range for the VPI is 0 to 255 and VCI is 32 to 65535.					
	< Back Next > Exit				

4 Internet Connection Setup: Manual

Use this section to set up your Internet connection manually if you do not see the **ISP Parameters for Internet Access** screen when you run the wizard (see section 3).

- 1 Follow step 1 to 3 in section 3 in order to log in to the web configurator.
- 2 Select Go to Advanced setup. Then, click Apply.



3 The Status screen appears. Click Network > WAN in the navigation panel on the left of the screen.



4 The Internet Connection screen appears. Enter the information exactly as provided by your ISP. Click **Apply**.

Note:	The field	ds available	in this	screen d	lepend of	on the	Mode y	ou select.

Internet Connection	More Connections	WAN Backup Setup
General		
Name		MyISP
Mode		Routing 🔽
Encapsulation		PPPoE 💌
User Name		
Password		
Service Name		
Multiplexing		LLC 🔽
Virtual Circuit ID		
VPI		8
VCI		35
IP Address		
 Obtain an IP Addr Static IP Address IP Address 		0.0.0.0
Connection		
C Nailed-Up Conne © Connect on Dem		Max Idle Timeout 0sec
	Apply	Cancel Advanced Setup

5 If you still cannot access the Internet, see **Troubleshooting** and/or contact your Internet Service Provider (ISP) for assistance.

Troubleshooting

- 1 If you cannot access the web configurator,
- Your computer may be set to use a static IP address in a different subnet from the ZyXEL device. See the appendix in the User's Guide for information on setting up your IP address.
- If you are using Internet Explorer in Windows XP or Windows Server 2003, make sure you allow pop-up windows, JavaScripts and Java permissions or set the Internet security level lower than High in Internet Explorer (in Internet Explorer, click Tools > Internet Options > Security > Custom Level...). See the appendix in the User's Guide for more information.
- **2** If you cannot access the Internet when your computer is connected to the **ETHERNET** port, follow these steps.
 - A) Check the lights on the front panel. If they are different from what is described in section 1, make sure the P-660H-Tx v2 is correctly connected. (See section 1.) If the lights are still different, turn off the device, wait a few seconds, and turn it on again.
 - **B)** If your ISP did not give you Internet connection information, follow the steps in section 2. If your ISP gave you isp, make sure you enter the correct information. For example, if your account has a user name and password, make sure you type it correctly. In addition, if you are not sure which encapsulation your ISP uses, contact your ISP.
 - **C)** If you are using a new Internet account, contact your ISP to make sure it is active.
 - **D)** If you still have problems, see **Troubleshooting** in the User's Guide.

If you cannot access the Internet after you take the steps above, either try the following or contact your ISP:

E) Turn your P-660H-Tx v2 off and on. Open your Internet browser if it is not already open.

Let the P-660H-Tx v2 complete the DSL connection test (this may take several minutes). See section 2 for details.

If the test is successful, check whether you can access the Internet.

- F) If the test is unsuccessful or if you cannot access the Internet, log in to the P-660H-Tx v2's web configurator (see section 3).
 - Click Network > WAN > Internet Connection. Ensure that the settings in this screen are the same as those your ISP gave you. If your ISP gave you a static IP address to use, select Static IP Address in the IP Address section and enter it in the IP Address field. If not, select Obtain an IP Address Automatically. Click Apply.
 - Click the wizard icon (]). Run the Internet Setup wizard again. Check whether you can access the Internet.

If you still cannot access the Internet, take the following steps:

If you are using Bridge mode (check Mode in the Network > WAN > Internet Connection screen) click NAT > General and ensure Active Network Address Translation (NAT) is not selected. Click LAN > DHCP Setup and ensure that DHCP is set to None. Your ISP gives your computer an IP address directly. If you want to access the P-660H-Tx v2 again, you need to use a static IP address in the same subnet as your P-660H-Tx v2 (the P-660H-Tx v2's default IP address is 192.168.1.1).

• Click the wizard icon (**S**). Run the **Internet Setup** wizard again. Check whether you can access the Internet.

If you still cannot access the Internet, contact your Internet Service Provider.

Viewing Your Product's Certifications

- 1 Go to <u>www.zyxel.com</u>.
- 2 Select your product from the drop-down list box on the ZyXEL home page to go to that product's page.
- **3** Select the certification you wish to view from this page.