### Actiontec

# Wireless 11n Gateway

Model #: T1200H, T2200H

**User Manual** 

Ver 1.0

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### Introduction

Thank you for choosing the VDSL2/GigE Wireless 11n Gateway. With its powerful wireless N radio, gigabit Ethernet switch, and WAN port, as well as its dual-core processor and support for HPNA, the Gateway will propel you to new speeds as you traverse the Internet. We are sure the Gateway will provide you with years of hassle-free performance.



#### **Minimum System Requirements**

- Active ADSL2+ service
- Computer with a 10 Mbps or 10/100/1000 Mbps Ethernet connection
- Microsoft Windows 2000, XP, Vista; Mac OS 7.1+, 8.0+, 9.0+, OS X+

- Internet Explorer 4.0 or higher (5.x+ recommended) or Netscape Navigator 4.0 or higher (4.7+ recommended)
- TCP/IP network protocol installed on each computer

#### **Features**

- Gigabit Ethernet (WAN and LAN)
- VDSL 2 access technology (backward compatible to ASDL2+/ASDL2)
- HPNA coax support
- Optional Java Virtual Machine and Java Runtime software
- TR-069 support with remote management
- TR-064 local management
- 64-, 128-, and 256-bit WEP/WPA/WPA2 wireless LAN security
- IEEE 802.3 Ethernet standard compliance
- Four 10/100/1000 Base-T Ethernet ports (LAN)
- One 10/100/1000 Base-T Ethernet ports (WAN)
- DHCP server option
- MAC address cloning
- QoS support, including diffsery and random early detection
- PPPoE support
- External Radius support
- Web-based configuration support
- FTP firmware upgradeable
- Web download support
- 802.11b/g/n support

#### Chapter 1 Introduction

- WPS support
- · Advanced firewall
- ALG

#### **Getting to Know the Gateway**

This section contains a quick description of the Gateway's lights, ports, etc. The Gateway has several indicator lights (LEDs) and a button on its front panel, and a series of ports and switches on its rear panel.

#### Front Panel

The front panel of the Gateway features 11 LEDs: Power, DSL, Internet, WAN Ethernet, Internet, Ethernet (4), Wireless, USB, and WPS Push Button.

#### Power

The Power LED displays the Gateway's current status. If the Power LED glows steadily green, the Gateway is receiving power and fully operational. When the Power LED is rapidly flashing, the Gateway is initializing. If the Power LED is glows red when the Power cord is plugged in, the Gateway has suffered a critical error and technical support should be contacted. If the Power LED is flashing red, the Gateway is performing a firmware update.

#### DSL

The DSL LED illuminates when the Gateway is connected to an ADSL line. If the DSL LED is flashing, the Gateway is in training for DSL service.

#### Internet

When the Internet LED glows steadily, the Gateway is connected to the DSL provider. When it flashes, data traffic is passing across the Gateway.

#### **WAN Ethernet**

When the WAN Ethernet LED glows steadily, the Gateway is connected to an Ethernet WAN. When it flashes, it signifies that data traffic is traveling across the connection.

#### LAN Ethernet

The LAN Ethernet LEDs illuminate when the Gateway is connected to another device via one of its LAN Ethernet ports. When one of the LAN Ethernet LEDs flashes, data traffic is passing across the corresponding connection.

#### **HPNA**

The HPNA LED illuminates when the Gateway is connected to another device via its HPNA port. When it flashes, data traffic is passing across the connection.

#### USB

The USB LED illuminates when a USB device is connected via the Gateway's USB port. This port is not currently operational, but may be enabled in a future firmware update.

#### Wireless

The Wireless LED illuminates when the Gateway is connected wirelessly, assuming the Gateway's Wireless feature is turned on.

#### WPS Button

The WPS button activates WPS (WiFi Protected Setup) on the Gateway. To use WPS, press the WPS button on the Gateway, then, within two minutes, press the WPS button on a device you wish to connect to the Gateway's wireless network. The device will automatically join the Gateway's wireless network. Repeat for other wireless devices.

#### Chapter 1 Introduction

#### **Rear Panel**

The rear panel of the Gateway features 8 ports (Phone, HPNA, LAN Ethernet, WAN Ethernet, USB, and Power), as well as a Reset button.

#### DSL Port (Single on T1200H; Dual on T2200H)

The DSL port is used to connect the Gateway to a DSL line connection.

#### **HPNA Port**

The HPNA port is used to connect the Gateway to an HPNA connection via coaxial cable.

#### LAN Ethernet Ports (4)

The LAN Ethernet ports are used to connect computers to the Gateway via Ethernet cable. The Ethernet ports are 10/100/1000 Mbps auto-sensing ports, and either a straight-through or crossover Ethernet cable can be used when connecting to the ports.

#### WAN Ethernet Port

The WAN Ethernet port is used to connect the Gateway to a WAN via an Ethernet cable.

#### **USB Port**

The USB port is used to connect the Gateway to a USB device. This port is not currently operational, but may be enabled in a future firmware update.

#### Reset Button

Depressing the Reset button for 5 seconds will restore the Gateway's factory default settings. The reset process will start after releasing the button.

#### **Power Port**

The Power port is used to connect the Power cord to the Gateway.

**WARNING!** Do not unplug the Power cord from the Gateway during the reset process. Doing so may result in permanent damage to the Gateway.

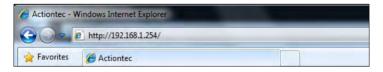
### Using the Home Screen

This chapter gives a short overview of the Home screen of the Gateway's firmware, including explanations of the Home screen's sections and links.

#### **Accessing the Home Screen**

To access the Home screen:

1. Open a Web browser. In the "Address" text box, type: http://192.168.1.254 then press Enter on the keyboard.



**2.** The Gateway's Home screen appears.



**3.** Enter the username "admin" and the password (printed on the label located on the bottom of the Gateway) in the Username and Password text boxes at the top right side of the screen, then click **Login**.



#### Chapter 2 Home Screen

**4.** You can now access all of the Home screen's options.



#### **Icon Bar**

At the top of the Home screen is the Icon Bar. Here, you can quickly access the other four main sections of the Gateway's firmware by clicking on the appropriate icon: Status (see chapter 6 for more details); Wireless Setup (see chapter 3 for more details), Firewall (see chapter 4 for more details); and Advanced Setup (see chapter 5 for more details). Clicking Home in any other firmware screen generates the Home screen.



#### **General Information**

The next section of the Home screen is the General Information section.



This section is divided into three subsections: Summary, Product Info, and Login Status.

#### Summary

The Summary subsection contains four status lines. Broadband displays the status of the Gateway's broadband connection (connected or disconnected). Wireless displays the status of the Gateway's wireless network (enabled or disabled), and also whether any wireless devices are connected to the network. System Up Time displays the length of time the Gateway has gone between reboots. DSL Link Up Time displays how long the DSL link has been active.

#### **Product Info**

The Summary subsection contains four information lines. Model# displays the model number of the Gateway. Serial# displays the serial number of the Gateway. MAC Address displays the Gateway's MAC address. Firmware Version displays the Gateway's firmware version number.

#### Login Status

The Login Status subsection displays whether you have logged into the Gateway's firmware. If not, enter your user name and password in the appropriate text boxes. If you are logged in, you can log out by clicking **Log Out**.

#### Chapter 2 Home Screen

#### **Connection Status**

This subsection of the Home screen displays the status of various parameters regarding the Gateway's wired and wireless networks.



This section contains two subsections: WAN Connection Status and Wireless.

#### WAN Connection Status

The WAN Connection Status subsection contains a number of status lines that pertain to the Gateway's WAN (Internet) connection: WAN Type, Dynamic/Static (type of IP address used), Modem IP Address, Subnet Mask, Default Gateway, Lease Time Remaining, DNS Address #1, and DNS Address #2.

#### Wireless

The Summary subsection contains three information lines. SSID displays the name of the Gateway's wireless network. Security displays whether the wireless network has security enable. Security Type displays the type of security enabled.

#### **Home Network**

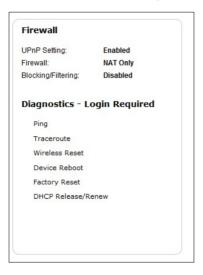
This section of the Home screen details the devices connected to the Gateway's networks (either wired or wireless). Information provided includes the device's IP address and the speed of the connection.



#### Chapter 2 Home Screen

#### Firewall/Diagnostics

This subsection of the Home screen displays the status of various parameters regarding the Gateway's firewall, as well as list of diagnostics tests.



This section contains two subsections: Firewall and Diagnostics.

#### **Firewall**

The Firewall subsection contains a number of status lines that pertain to the Gateway's firewall security: UPnP Setting, Firewall (type of firewall used), and Blocking/Filtering. For more information about the Gateway's firewall settings, see chapter 4 of this manual.

#### Diagnostics

The Diagnostics subsection contains six links to commonly used diagnostics tools: Ping; Traceroute; Wireless Reset; Device Reboot; Factory Reset; and DHCP Release/Renew.

## Configuring Wireless Settings

This chapter explains the options provided in the Wireless section of the Gateway's firmware, including setting up wireless security and WPS.

#### **Accessing Wireless Settings**

To access the Wireless screens:

1. Open a Web browser. In the "Address" text box, type: http://192.168.1.254 then press Enter on the keyboard.



#### **Chapter 3 Wireless Settings**

**2.** The Gateway's Home screen appears. Enter your user name and password, then click the Wireless Setup icon from the row of icons at the top of the screen.



**3.** The Wireless Settings screen appears, with various options listed in the menu on the left side of the screen.



#### **Basic Settings**

Click **Basic Settings** from any Wireless screen to generate the Basic Settings screen. This screen displays a series of settings relating to the core functionality of the Gateway's wireless capabilities.



#### Wireless Radio

Click in the Enable radio button to activate the Gateway's wireless radio. Clicking in the Disable radio button turns off the wireless radio.

#### Select SSID

Select an ISP-configured SSID (wireless network name) from the drop-down list.

#### SSID State

Enable or disable this option, which activates the Gateway's ability to use multiple SSIDs, by clicking in the appropriate radio button.

#### **Chapter 3 Wireless Settings**

#### **SSID Guest**

Enable or disable this option, which activates the Gateway's ability to host a guest SSID, by clicking in the appropriate radio button. Setting up a guest SSID allows the user to provide a separate network on the Gateway that can access the Internet, but does not allow access to devices (printers, other computers, etc.) connected to the Gateway's main network. Guest SSID networks are usually created to allow temporary access to the Internet to one-time users.

#### **SSID Broadcast**

Click in the Enable radio button to activate SSID broadcasting, which allows any computer searching for available wireless networks to detect this network (however, if this network is protected with some form of wireless security, they will not be able to join the network unless they know the security password). Clicking in the Disable radio button turns off SSID broadcasting.

#### **SSID Name**

If applicable, enter the name of the Gateway's wireless network in this text box.

#### Security

There are four choices available in this drop-down list:

#### WPA/WPA2

This form of wireless security is the default setting on the Gateway. When selected, you can select the WPA Type (WPA orWPA2-Personal, WPA Personal, or WPA2-Personal), Encryption Type (AES, TKP, or Both), and whether to use the Gateway's automatically generated default key/passphrase, or create one of your own, then click **Apply** to save your changes.



#### WEP

WEP stands for Wired Equivalent Privacy. To use WEP, select it from the Security drop-down list, then select the Authentication Type (Open or Shared). Finally, select whether to use the Gateway's automatically generated default key/passphrase, or create one of your own (the more keys used, the stronger the security), then click **Apply** to save your changes.



#### WEP + 802.1x

802.1x WEP is a robust security protocol that uses port control with dynamically changing encryption keys automatically updated over the network. 802.1x WEP uses a RADIUS (Remote Authentication Dial-in Service) server for authentication purposes. This server must be physically connected to the Gateway. Also, the user must enable the RADIUS client embedded in the Gateway.



- **1.** Enter the RADIUS server IP address in the Radius Server IP text box.
- **2.** Enter the RADIUS server's port number in the Radius Port text box.

#### **Chapter 3 Wireless Settings**

- **3.** Enter the RADIUS server's shared secret in the Radius Key text box.
- **4.** Enter the group key interval in the Group Key Interval text box.
- **5.** Click **Apply** to save your changes.

#### Off

Selecting **Off** from the Security drop-down list leaves the Gateway's wireless network completely open, allowing anyone to join the network.

#### **Advanced Settings**

Click Advanced Settings from any Wireless screen to generate the Advanced Settings screen.



These settings should only be adjusted by experienced technical users who are extremely familiar with wireless networking concepts. After making any changes in this screen, click **Apply** to save them.

#### **Compatibility Mode**

Allows you to modify the Gateway's wireless network to allow certain devices to join, based on the device's compatibility. Choices include Compatible Mode (802.11b, 802.11g, and 802.11n), Balanced Mode (802.11g + n only), Performance Mode (802.11n only), Legacy Mode (802.11 b + g only), 802.11g only, and 802.11b only.

#### **Maximum Spatial Streams**

Spatial streams boost the efficiency of the wireless network, resulting in higher speeds across the network. However, the more spatial streams you use, the less stable the wireless network connections. Choices include Auto (adjusts spatial streams automatically), 1, and 2.

#### **Channel Width**

Choices include 20 Mhz and 40 Mhz.

#### **Control Channel**

Choices include None (20 Mhz channel width only), Lower, and Upper.

#### MSDU Aggregation, MPDU Aggregation

Enable or disable these options by selecting the appropriate choice from the dropdown lists. They should only be changed if requested by your ISP.

#### WMM, WMM Power Save

Enable or disable these options by clicking in the appropriate radio buttons.

#### **Chapter 3 Wireless Settings**

#### Channel

Select the channel at which the Gateway's wireless network operates. Choices include channels 1 through 11, and Auto Detect, which allows devices on the network to automatically detect the channel.

#### **Wireless Power Level**

Adjust the power of the Gateway's wireless network signal by selecting a percentage from 10% to 100% from the drop-down list

#### **WPS**

Click **WPS** in any Wireless screen to generate the WPS (Wi-Fi Protected Setup) screen. WPS provides a simple method of setting up a wireless network by automatically sharing the network key between the Gateway and other wireless devices.



#### To set up WPS:

- **1.** Enable WPS by clicking in the Enable radio button.
- 2. Click **Apply** to save your changes.
- **3.** If connecting a device to the wireless network with a WPS AP PIN, write down the PIN displayed after Current WPS AP Pin, then enter the PIN in the device's WPS AP PIN configuration.
- **4.** If connecting a device to the wireless network with PBC (Push Button Configuration), click **Connect**, then press the PBC-compatible button on the device within two minutes.
- **5.** If the connecting device uses the End Device PIN method, enter the PIN in the appropriate text box, then enter in the device's End Device PIN configuration.

#### **Chapter 3 Wireless Settings**

#### Wireless MAC Authentication

Click **MAC** address control in any Wireless screen to generate the Wireless MAC Authentication screen. MAC addresses are alphanumeric designations provided to every networkable device that act as unique identifiers. Using MAC addresses, you can allow or deny access to the Gateway's wireless network to the wireless devices of your choice.



To set up wireless MAC authentication:

- **1.** Select the SSID from the SSID drop-down menu.
- **2.** Turn on the MAC authentication by clicking in the Enable radio button next to MAC Authentication.
- **3.** To allow or delete certain devices from the Gateway's wireless network, click in the appropriate radio button (Allow device list or Deny device list).
- **4.** Enter the device's MAC address by either selecting it from the Select MAC

Address drop-down list, or manually entering it in the Manually Add MAC Address text box.

- **5.** Click **Apply** to save your changes.
- **6.** Repeat steps 1-5 to add more devices.

#### **Wireless Distribution System**

Click **WDS** in any Wireless screen to generate the WDS Wireless Distribution System screen. This screen allows the user to set up a network of access points via a wireless connection.



#### To set up WDS:

- Turn on WDS by clicking in the Enable radio button next to WDS Main Base Station.
- Select an access point (remote base station) from the drop-down menu next to Select Device, or enter the device's MAC address in the Manually Add MAC Address text box.
- **3.** Select the type of base station being configured (client station or repeater).

#### **Chapter 3 Wireless Settings**

- **4.** Click **Apply** to save your changes.
- **5.** Repeat steps 2-4 for additional base stations.

The list of configured base stations will appear at the bottom of the screen, under WDS Remote Station List.

## **Configuring Firewall Settings**

This chapter will explain the options provided in the Firewall section of the Gateway's firmware, including various firewall options, port forwarding, and DMZ hosting.

#### **Accessing Firewall Settings**

To access the Firewall screens:

1. Open a Web browser. In the Address text box, type: http://192.168.1.254

then press Enter on the keyboard.

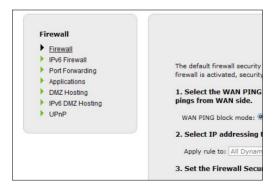


#### Chapter 4 Firewall

**2.** The Gateway's Home screen appears. Enter your user name and password, then click Firewall from the row of icons at the top of the screen.

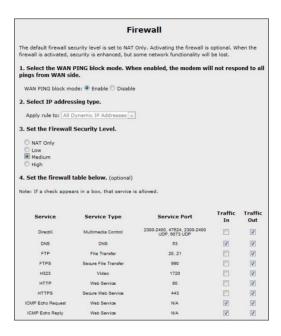


**3.** The Firewall screen appears, with various firewall options listed in the menu on the left side of the screen.



#### **Firewall**

Click **Firewall** from any Firewall screen to generate the Firewall screen. This screen allows you to configure the firewall settings of the Gateway. If you make changes in this screen, click **Apply** at the bottom of the screen to save them.



#### **WAN Ping Block Mode**

Click in the Enable radio button next to WAN PING block mode to activate the WAN Ping Block Mode. This will block all pings originating from the WAN (i.e., the Internet) side of the network. Clicking Disable turns off the block mode.

#### **IP Addressing Type**

This option is non-configurable and always set to All Dynamic IP Addresses.

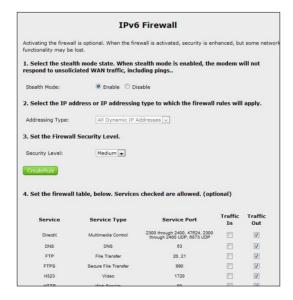
#### Chapter 4 Firewall

#### **Firewall Security Level**

Select the level of firewall security level here, by clicking in the appropriate radio button. None provides no firewall security, while Low, Medium, and High provide different levels of security, as displayed in the Firewall table in the lower part of the screen. Additionally, after choosing a level of firewall security, you can manually allow (by clicking in a check box to generate a check mark) or deny (by clicking in a check box to delete a check mark) selected Internet services listed in the Firewall table.

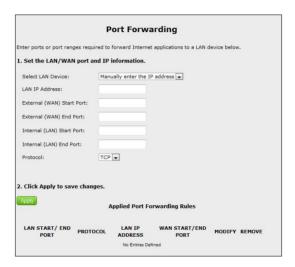
#### **IPv6 Firewall**

Click **IPv6 Firewall** from any Firewall screen to generate the IPv6 Firewall screen. This screen allows you to configure the IPv6 firewall settings of the Gateway, and functions identically to the standard Firewall screen.



#### **Port Forwarding**

Activating Port Forwarding allows the network to be exposed to the Internet in certain limited and controlled ways, enabling some applications to work from the local network (game, voice, and chat applications, for example), as well as allowing Internet access to servers in the local network. Click **Port Forwarding** from any Firewall screen to generate the Port Forwarding screen. This screen allows you to configure the port forwarding settings of the Gateway. If you make changes in this screen, click **Apply** at the bottom of the screen to save them.



#### To set up port forwarding:

- 1. Select the LAN device from the Select LAN Device drop-down menu.
- **2.** Enter the LAN IP address in the LAN IP Address text box.
- **3.** Enter the external start port number in the External (WAN) Start Port text box.
- **4.** Enter the external end port number in the External (WAN) End Port text box.
- **5.** Enter the internal starting port number in the Internal (LAN) Start Port text box.

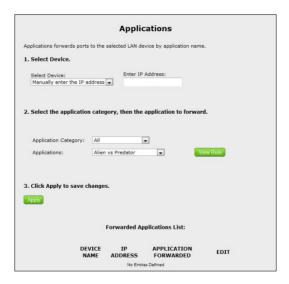
#### Chapter 4 Firewall

- **6.** Select a protocol from the Protocol drop-down list box
- **7.** Enter the LAN IP address in the LAN IP Address text box.
- **8.** If applicable, enter the remote port and IP information
- **9.** Click **Apply** to save your changes.

The list of forwarded ports will be displayed in the Applied Port Forwarding Rules at the bottom of the screen.

#### **Applications**

Click **Applications** from any Firewall screen to generate the Applications screen. This screen is an extension of the port forwarding screen, allowing you to quickly and easily set up commonly-used applications that require port forwarding



To set up a forwarded application:

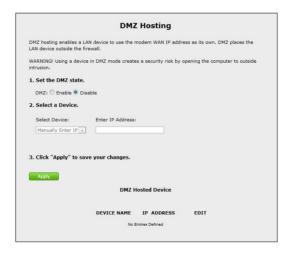
- Select a networked device by selecting it from Select Device drop-down list, or enter its IP address in the Enter IP Address text box.
- **2.** Select the application's category from the Application Category dropdown list, or select All to see all the applications provided.

- **3.** Select the application from the Applications drop-down list.
- **4.** If desired, view the rule by clicking the View Rule button. A new screen appears, listing the application's port forwarding details. Click **Back** to return to the Applications screen.
- 5. Click Apply to save your changes.
- **6.** Repeat steps 1-5 to configure additional applications.

The list of forwarded applications will be displayed in the Forwarded Applications List at the bottom of the screen.

#### **DMZ Hosting**

Click **DMZ Hosting** from any Firewall screen to generate the DMZ Hosting screen. The DMZ (De-Militarized Zone) host feature allows one device on the network to operate outside the firewall to use an Internet service that otherwise would be blocked, or to expose a networked device to all services without restriction or security.



**Caution!** A DMZ host is not protected by the firewall and may be vulnerable to attack. Designating a DMZ host may also put other computers in the local network at risk. When designating a DMZ host, consider the security implications and protect it if necessary.

#### Chapter 4 Firewall

To designate a local computer as a DMZ host:

- **1.** Click in the Enable radio button to activate DMZ hosting.
- 2. Select a networked device by selecting it from Select Device drop-down list, or enter its IP address in the "Enter IP Address" text box.
- **3.** Click **Apply** to save your changes.

The DMZ host will be displayed in the DMZ Hosted Device table at the bottom of the screen. Only one device at a time on the Gateway's network can be designated as a DMZ host.

# **IPv6 DMZ Hosting**

Click **IPv6 DMZ Hosting** from any Firewall screen to generate the IPv6 DMZ Hosting screen. The DMZ (De-Militarized Zone) host feature allows one device on the network to operate outside the firewall to use an Internet service that otherwise would be blocked, or to expose a networked device to all services without restriction or security.



To set up IPv6 DMZ hosting:

- **1.** Enter the last 64 bits of the IPv6 address in the appropriate text box.
- 2. Click Apply.

The DMZ host will be displayed in the IPv6 DMZ Hosted Device table at the bottom of the screen. Only one device at a time on the Gateway's network can be designated as a DMZ host.

#### **UPnP**

Click **UPnP** from any Firewall screen to generate the UPnP screen. UPnP (Universal Plug and Play) allows all supported devices on the Gateway's network to discover and interface with each other without additional configuration. To enable UPnP on the Gateway's network, click in the Enable radio button, then click **Apply**.



# Configuring Advanced Setup

This chapter will explain the options provided in the Advanced Setup section of the Gateway's firmware, including services blocking, restoring the Gateway to factory default settings, and performing a ping test.

**Important!** These settings should be configured by an experienced network technician only. Improper configuration can result in the Gateway operating poorly or not at all.

# **Accessing Advanced Setup**

To access the Advanced Setup screens:

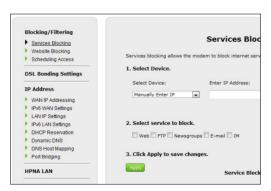
 Open a Web browser. In the Address text box, type: http://192.168.1.254 then press Enter on the keyboard.



**2.** The Gateway's Home screen appears. Enter your user name and password, then click Advanced Setup from the row of icons at the top of the screen.



**3.** A Warning screen appears, informing the user that the settings in the Advanced Setup are for experienced network professionals only. Click **Yes**. The Advanced Setup screen appears, with various options listed in the menu on the left side of the screen.



# **Services Blocking**

Services blocking is used to prevent a device on the Gateway's network from accessing particular services available on the Internet, such as receiving email or downloading files from FTP sites. To set up services blocking on a networked device:

**1.** Click **Services Blocking** from the menu on the left side of any Advanced Setup screen. The Services Blocking screen appears.



- **2.** Select the device on which you wish to block services from the Select Device drop-down list, or enter the device's IP address in the Enter IP Address text box.
- **3.** Select a service, or multiple services, to block by clicking in the appropriate check box below Select service to block.
- 4. Click Apply to save your changes.
- **5.** Repeat steps 1-4 to block services on another device on the Gateway's network.

The devices that are blocked from accessing services are listed at the bottom of the screen.

# **Website Blocking**

Website blocking is used to prevent all devices on the Gateway's network from accessing particular web sites on the Internet. To set up web site blocking on the Gateway's network:

**1.** Click **Website Blocking** from the menu on the left side of any Advanced Setup screen. The Website Blocking screen appears.



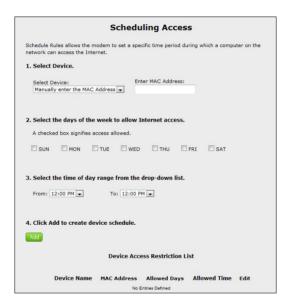
- **2.** Enter the web site address of the web site to be blocked in the Website Address text box.
- **3.** Click **Apply** to save your changes.
- **4.** Repeat steps 1-3 to block other web sites from being acesssed on the Gateway's network.

The web sites blocked from being accessed on the Gateway's network are listed at the bottom of the screen.

# **Scheduling Access**

Scheduling access is used to allow a device on the Gateway's network to access the Internet at certain times of the day, or certain days of the week, only. During times not configured in the Scheduling Access screen, the device will not be able to access the Internet. To set up scheduling access on a networked device:

**1.** Click **Scheduling Access** from the menu on the left side of any Advanced Setup screen. The Scheduling Access screen appears.



- 2. Select the device on which you want to scheduled Internet access from the Select Device drop-down list, or enter the device's MAC address in the Enter MAC Address text box.
- **3.** Select the days of the week during which you want to allow Internet access by clicking in the appropriate check box below "Select the days of the week..."
- **4.** If applicable, set the time range during which you want to allow Internet access. This time range will apply only to the days you activated in step 3.

- **5.** Click **Add** to create a schedule access.
- **6.** Repeat steps 1-5 to create multiple access schedules for other devices on the Gateway's network.

The devices that are configured with an access schedule are listed at the bottom of the screen.

# **DSL Bonding Settings (T2200H only)**

DSL bonding allows devices the Gateway to use one or both of its DSL lines in bonded mode. When bonding is disabled, the Gateway only uses a single DSL line. To configure DSL bonding, click on **DSL Bonding Settings** in any Advanced screen. The DSL Bonding Settings screen will appear. There are three options for DSL bonding: Auto, Single, and Bonding. Click in the appropriate button to activate.



# **WAN IP Addressing**

The WAN IP Address screen allows you to manually set up the WAN IP address of the Gateway. To do this:

**1.** Click **WAN IP Address** from the menu on the left side of any Advanced Configuration screen. The WAN IP Address screen appears.



**2.** Select the type of connection the ISP uses.

**Note**: Some DSL providers use PPPoE to establish communication with an end user. Other types of broadband Internet connections (such as fixed point wireless) may use either DHCP or static IP address. If unsure which connection is present, check with Telus before continuing.

**3.** If using PPPoA or PPPoE was selected in step 1, enter the user name and password in the appropriate text boxes. If the ISP requires no user name or password, click in the "My ISP does not require a username and password" check box.

- **4.** Select the IP type. If Single Static IP Address was selected, enter the IP address in the "Single Static IP" text box. If "Block of Static IP Addresses (Unnumbered Mode)" was selected, enter the designated gateway IP address and subnet mask address in the "Modem Address" and "Subnet Mask" text boxes, respectively. Also, "VIP Mode" can be activated by clicking in the appropriate check box. VIP mode works in concert with unnumbered mode and allows computers not assigned a static IP to receive a DHCP LAN side private IP address.
- Select the DNS type. If static DNS address was selected, enter the primary DNS address and, optionally, the secondary DNS address in the appropriate text boxes.
- **6.** If applicable, enter a different MTU value in the MTU text box.
- **7.** Enable or disable IGMP proxy by clicking in the appropriate radio button.

When finished in this screen, click **Apply** to activate any changes made.

# **IPv6 LAN Settings**

IPv6 LAN Settings allows the user to configure the IPv6 LAN settings on the Gateway. To configure:

**1.** Click **IPv6 LAN Settings** from the menu on the left side of any Advanced Setup screen. The IPv6 screen appears.



**2.** Select the LAN connection type from the drop-down menu.

- **3.** If applicable, enable EULA support, and enter the subnet number and router advertisement lifetime values in the appropriate text boxes.
- **4.** Click **Apply** to save changes.

#### **DHCP Reservation**

DHCP reservation allows devices on the Gateway's network to be permanently associated with a particular IP address. To set up DHCP reservation on a networked device:

**1.** Click **DHCP Reservation** from the menu on the left side of any Advanced Setup screen. The DHCP Reservation screen appears.



- **2.** Select the MAC address of the device on which you want to reserve a permanent DHCP address from the Select MAC Address drop-down list, or enter the device's MAC address in the Manually Add MAC Address text box.
- **3.** Select the IP address you want to permanently associate with the device chosen in step 2 from the IP Address drop-down list, or enter an IP address in the Manually Add IP Address text box.

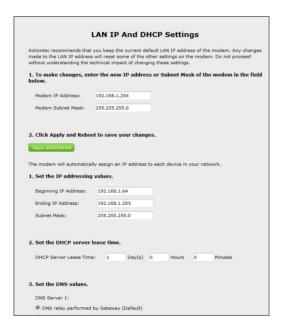
- **4.** Click **Apply** to save changes.
- Repeat steps 1-4 to reserve IP addresses for other devices on the Gateway's network.

The devices with DHCP reserved IP addresses are listed at the bottom of the screen.

# **LAN IP and DHCP Settings**

The LAN IP and DHCP Settings screen allows you to change the Gateway's default LAN IP address, and adjust the DHCP settings. To change the LAN IP:

**1.** Click **LAN IP Settings** from the menu on the left side of any Advanced Configuration screen. The LAN IP and DHCP Settings screen appears.



Enter the new modem IP address and modem subnet mask in the appropriate text boxes.

3. Click Apply and Reboot. The Gateway reboots with the new settings.

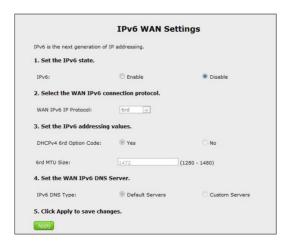
To change the Gateway's DHCP settings:

- 1. Click **Enable** to activate the Gateway's DHCP server.
- **2.** Enter the DHCP server's beginning IP address, ending IP address, and subnet mask address in the appropriate text boxes.
- **3.** Enter the DHCP server's lease time period by entering the days, hours, and minutes in the appropriate text boxes.
- **4.** Set the DNS values by selecting Dynamic or Static (clicking in the appropriate radio button), then, if needed enter the IP addresses for DNS server 1 and 2.
- **5.** Click **Apply** to save your changes.

## **IPv6 WAN Settings**

To set up the Gateway's IPv6 WAN settings:

**1.** Click **IPv6 WAN Settings** from the menu on the left side of any Advanced Setup screen. The IPv6 WAN Settings screen appears.



- **2.** Click in the button next to Enable to activate.
- **3.** Select the WAN IPv6 connection protocol from the drop-down list.
- **4.** If applicable, activate DHCP 6rd Option Code and enter the 6rd MTU size in the text box.
- **5.** Click **Apply** to save change.

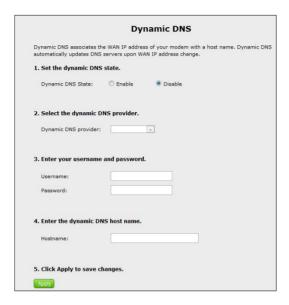
# **Dynamic DNS**

Dynamic DNS creates a dynamic IP address that is aliased to a static hostname, allowing a computer on the network to be more easily accessible from the Internet. Typically, when connecting to the Internet, the service provider assigns an unused IP address from a pool of IP addresses, and this address is used only for the duration of a specific connection. Dynamically assigning addresses extends the usable pool of available IP addresses, while maintaining a constant domain name. This allows the user to access a device (a camera, for example) from a remote location, since the device will always have the same IP address.

When using Dynamic DNS, each time the IP address provided by the ISP changes, the DNS database changes accordingly to reflect the change. In this way, even though the IP address of the computer changes often, its domain name remains constant and accessible.

#### To configure Dynamic DNS:

**1.** Click **Dynamic DNS** from the menu on the left side of any Advanced Configuration screen. The Dynamic DNS screen appears.

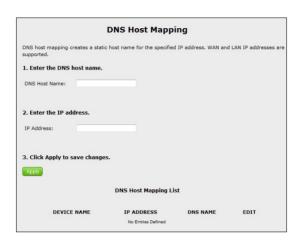


- 2. Select the Gateway's Dynamic DNS account provider from the drop-down list.
- **3.** Enter the Dynamic DNS username and password in the appropriate text boxes.
- **4.** Enter the full Dynamic DNS domain in Dynamic DNS provider text box, or select one from the drop-down list.
- 5. Click Apply.

# **DNS Host Mapping**

DNS Host Mapping creates a static host name for the specified IP address. WAN and LAN addresses are supported. To set up DNS host mapping:

**1.** Click **DNS Host Mapping** from the menu on the left side of any Advanced Setup screen. The DNS Host Mapping screen appears.



- **2.** Enter the DNS host name in the appropriate text box.
- **3.** Enter the IP address in the appropriate text box.
- 4. Click Apply to save changes.

# **Port Bridging**

Click **Port Bridging** from any Advanced Configuration screen to generate the Port1 Bridge screen. This screen allows you to enable port bridging. Click in the Enable radio button to activate, then click **Apply**.



# **HPNA Settings**

Click **HPNA Settings** from any Advanced Configuration screen to generate the HPNA Settings screen. This screen allows you to enable HPNA (Home Phoneline Networking Alliance) networking. Click in the Enable radio button to activate, then click **Apply**.



#### **Admin Password**

To change the password that allow access to the Gateway's firmware screens:

**1.** Click **Admin Password** from the menu on the left side of any Advanced Setup screen. The Admin Password screen appears.



- **2.** Enter the old password in the Old Password text box.
- **3.** Enter a new password in the Admin Password text box.
- **4.** Reenter the new password in the Confirm Your Password text box.
- **5.** Click **Apply** to save your changes.

# **Storage Service**

Click **Storage Service** to access the Storage Service screen. This screen lists the storage devices connected to the Gateway, and displays information (type of file system, total and used space) about the devices.



# **Rebooting the Gateway**

To reboot the Gateway:

**1.** Click **Reboot** from the menu on the left side of any Advanced Setup screen. The Reboot Modem screen appears.



2. Click **Reboot** to reboot the Gateway. This may take up to one minute.

To reenter the Gateway's firmware after restarting the Gateway, click the web browser's Refresh button.

# **Restoring Factory Default Settings**

If the Gateway's factory default settings need to be restored (to build a new network from the beginning, for example), use the following procedure:

**1.** Click **Restore Defaults** in any Advanced Setup screen. The Restore Defaults screen appears.

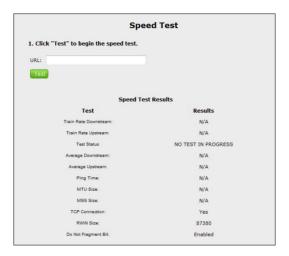


- 2. If you want to restore only the Gateway's default WAN port settings, click Restore across from Restore WAN port Settings. The Gateway's current WAN port settings will be deleted, and the factory default WAN port settings restored.
- **3.** If you want to restore only the Gateway's default wireless settings, click **Restore** across from Restore Default Wireless Settings. The Gateway's current wireless settings will be deleted, and the factory default wireless settings restored.
- **4.** If you want to restore only the Gateway's default firewall settings, click **Restore** across from Restore Default Firewall Settings. The Gateway's current firewall settings will be deleted, and the factory default firewall settings restored.
- **5.** If you want to restore all the Gateway's default settings, click **Restore** across from Restore Modem to Factory Default Settings. All of the Gateway's current settings (including wireless and firwall settings) will be deleted, and the factory default settings restored.

**Note:** All of the Gateway's settings and parameters will be restored to their default values after performing the Restore Factory Default procedure.

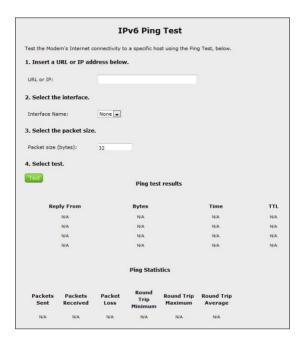
# **Speed Test**

Selecting **Speed Test** from any Advanced Settings screen generates the Speed Test screen. Enter a website URL in the appropriate text box, then click **Test**. The connection's speed results will be displayed.



# **Ping Test**

Selecting **Ping Test** from any Advanced Setup screen generates the Ping Test screen, which is used to check whether the Gateway is properly connected to the Internet. Follow the on-screen instructions to perform the test. The results will be displayed at the bottom of the screen.



# **TCP Dump Debug**

Selecting **TCP Dump Debug** from any Advanced Setup screen generates the TCP Dump Debug screen, which is used to debug the Gateway's TCP (transmission control protocol) dump. Follow the on-screen instructions to perform the test. This test is intended for use by experienced technicians only. The results will be displayed at the bottom of the screen.



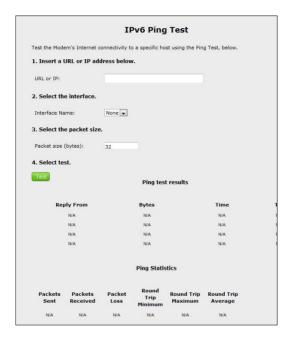
# **Iperf Test**

Selecting **Iperf Test** from any Advanced Setup screen generates the Iperf Test screen, which is used to check the throughput of the Gateway's network using TCP and UDP streams. It is intended for use by experienced technicians only. Follow the on-screen instructions to perform the test. The results will be displayed at the bottom of the screen.



# **IPv6 Ping Test**

Selecting **IPv6 Ping Test** from any Advanced Setup screen generates the IPv6 Ping Test screen, which is used to check whether the Gateway is properly connected to the Internet via IPv6. Follow the on-screen instructions to perform the test. The results will be displayed at the bottom of the screen.



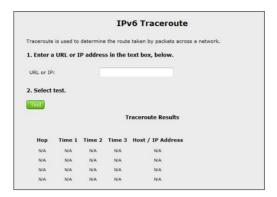
#### **Traceroute**

Selecting **Traceroute** from any Advanced Setup screen generates the Traceroute screen, which is used to determine the route taken by packets across a network. Follow the on-screen instructions to perform the test. The results will be displayed at the bottom of the screen.



#### **IPv6 Traceroute**

Selecting **IPv6 Traceroute** from any Advanced Setup screen generates the IPv6 Traceroute screen, which is used to determine the route taken by packets across a network via IPv6. Follow the on-screen instructions to perform the test. The results will be displayed at the bottom of the screen.



#### **Time Zone**

To set the correct time zone on the Gateway:

**1.** Click **Time Zone** from the left side of any Advanced Setup screen. The Time Zone screen appears.



- **2.** Click in the appropriate radio button for your time zone.
- **3.** If daylight saving is currently in effect, click in the Day Light Saving check box to activate
- **4.** Click **Apply** to save your settings.

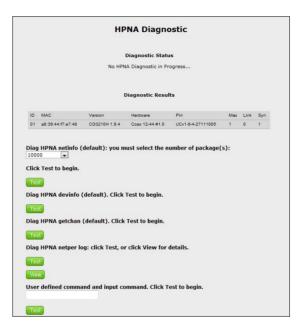
# **Language Settings**

Selecting **Language** from any Advanced Setup screen generates the Language screen, which is used to change the language of the Gateway's GUI. Select a language from the drop-down menu, then click **Apply**.



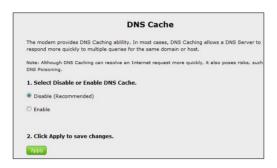
# **HPNA Diagnostics**

Selecting **HPNA Diagnostics** from any Advanced Setup screen generates the HPNA Diagnostics screen, which is used to test the Gateway's HPNA (Home Phoneline Networking Alliance) connections. Follow the on-screen instructions to perform the test. It is intended for use by experienced technicians only. The results will be displayed at the bottom of the screen.



### **DNS Cache**

Selecting **DNS** Cache from any Advanced Setup screen generates the DNS Cache screen, which is used to enable/disable the Gateway's DNS (domain name system) cache. It is intended for use by experienced technicians only. Click **Apply** to save changes.



# **IGMP Settings**

Selecting **IGMP Settings** from any Advanced Setup screen generates the IGMP Configuration screen, which is used to control the Gateway's IGMP (Internet Group Management Protocol) settings. Follow the on-screen instructions to perform the test. It is intended for use by experienced technicians only. Click **Apply** to save changes.



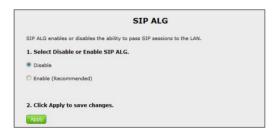
# **Upgrade History**

Selecting **Upgrade History** from any Advanced Setup screen generates the Upgrade History screen, which displays the Gateway's firmware upgrade history.



#### **SIP ALG**

Selecting **SIP ALG** from any Advanced Setup screen generates the SIP ALG screen, which is used to enable/disable the Gateway's SIP ALG (application-level gateway) setting. It is intended for use by experienced technicians only. Click **Apply** to save changes.



#### **Tool Box**

Selecting **Tool Box** from any Advanced Setup screen generates the Tool Box screen, which includes advanced troubleshooting tools. It is intended for use by experienced technicians only. Click **Apply** to save changes.



#### **DLNA**

Selecting **DLNA** from any Advanced Setup screen generates the DLNA screen, which is used to enable/disable the Gateway's DLNA (Digital Living Network Alliance) settings. It is intended for use by experienced technicians only. Click **Apply** to save changes.



# **xDSL Diagnostics**

Selecting **xDSL Diagnostics** from any Advanced Setup screen generates the xDSL Diagnostics screen, which is used to enable diagnostics on all of the Gateway's DSL (digital subscriber lines) connections. It is intended for use by experienced technicians only. Click **Apply** to save changes.



# Viewing the Gateway's Status

This chapter gives an overview of the various Status tables provided by the Gateway, which allow you check on various parameters, including xDSL connections, WAN Etherent connection, and wireless status.

# **Accessing Status Tables**

To access the Status screens:

1. Open a web browser. In the Address text box, type: http://192.168.1.254

then press Enter on the keyboard.

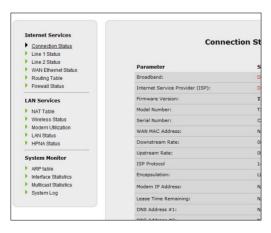


#### Chapter 6 Status

**2.** The Gateway's Home screen appears. Enter your user name and password, then click **Status** from the row of icons at the top of the screen.



**3.** The Status screen appears, with various options for checking the Gateway's status listed in the menu on the left side of the screen.



#### **Connection Status**

Click **Connection Status** from any Status screen to generate the Connection Status screen. This table displays various parameters regarding the Internet connection of the Gateway, including broadband and ISP connection status, upstream rate, least time remaining, and DNS addresses. The only user-configurable option in the screen is the Release/Renew button, which, when clicked, releases and renews the Gateway's IP address.

Connection Status	
Parameter	Status
Broadband:	Disconnected
Internet Service Provider (ISP):	Disconnected
Firmware Version:	T2200H-31.128L.02g
Model Number:	T2200H
Serial Number:	CVJA3110700154
WAN MAC Address:	N/A
Downstream Rate:	0Kbps
Upstream Rate:	0Kbps
ISP Protocol	1483 via DHCP
Encapsulation:	LLC
Modem IP Address:	N/A Release/Renew
Lease Time Remaining:	N/A
DNS Address #1:	N/A
DNS Address #2:	N/A
IPv6 Prefix of Delegated:	N/A
IPv6 WAN Status:	N/A
IPv6 WAN Address:	N/A
IPv6 WAN Link Local Address:	N/A
IPv6 LAN Link Local Address:	fe80::aa39:44ff:fef6:e748
IPv6 Unique Local Address:	N/A
IPv6 DNS Address 1:	N/A
IPv6 DNS Address 2:	N/A

## Line 1/Line 2 Status

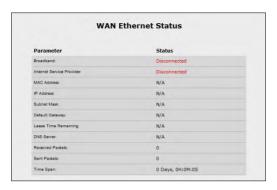
Click **Line 1 Status** from any Status screen to generate the Line 1 Status screen. This table displays various parameters relating to the Line 1 connection of the Gateway, including VPI, downstream speed, and attenuation. There are no user-configurable options in this screen, but there is a Clear button at the bottom of the screen (not shown) that resets all of the statistics back to zero, at which time the statistics will begin accumulating again.

The Line 2 Status screen is identical to the Line 1 screen, and displays parameters for the Line 2 connection of the Gateway.



## **WAN Ethernet Status**

Click **WAN Ethernet Status** from any Status screen to generate the WAN Ethernet Status screen. This table displays various parameters relating to the WAN Ethernet connection of the Gateway, including subnet mask, default gateway, and sent packets. There are no user-configurable options in this screen.



## **Routing Table**

Click **Routing Table** from any Status screen to generate the Routing Table screen. This screen displays the Gateway's routing table. There are no user-configurable options in this screen.



## **Firewall Status**

Click **Firewall Status** from any Status screen to generate the Firewall Status screen. This table displays the status of the Gateway's firewall. There are no user-configurable options in this screen. For more details, see chapter 4, Configuring Firewall Settings.



## **NAT Table**

Click **NAT Table** from any Status screen to generate the NAT Table screen. This screen displays the Gateway's NAT table. There are no user-configurable options in this screen.

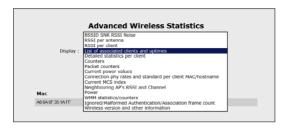


## Wireless Status

Click **Wireless Status** from any Status screen to generate the Wireless Status screen. This table displays the Gateway's wireless network statistics, including wireless security type, wireless mode, and packets received. If the Gateway is set to use multiple SSIDs, select the SSID from the drop-down list at the top of the screen. The selected SSID's status will be displayed on the lower part of the screen.



## **Advanced Wireless Statistics**



Clicking on the "Advanced Wireless Statistics" button at the bottom of the Wireless Status screen generates the "Advanced Wireless Statistics" screen. From here, the user can select from a list of fifteen metrics concerning the Gateway, including packet counters, WMM statistics/counters, and detailed statistics per client. To display any one of the metrics, click on its name, and a new screen will appear.

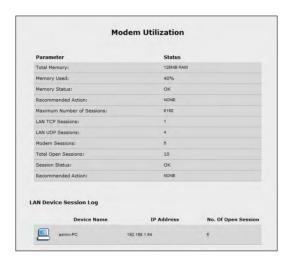
## **Modemstatus Wireless Monitor**



Clicking on the "Modemstatus Wireless Monitor" button at the bottom of the Wireless Status screen generates the "Wireless Monitor" screen. From here, the user can view real-time statistics specific to clients connected to the Gateway's wireless network. To view, select a client from the "Wireless Client" drop-down list. Its statistics will appear in the lower section of the screen.

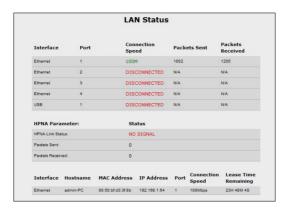
## **Modem Utilization**

Click **Modem Utilizations** from any Status screen to generate the Modem Utilization screen. This table displays the Gateway's modem statistics, including wireless memory used, LAN TCP settings, and, at the bottom of the screen, a LAN device session log. There are no user-configurable options in this screen.



## **LAN Status**

Click **LAN Status** from any Status screen to generate the LAN Status screen. This table displays the Gateway's LAN (local network) statistics, including Ethernet connections, HPNA link status, and various networked device details. There are no user-configurable options in this screen.



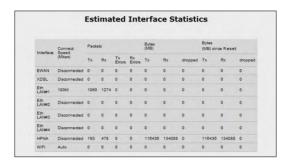
## **ARP Table**

Click **ARP Table** from any Status screen to generate the ARP Table screen. This table displays the Gateway's addresss resolution protocol (ARP) information. There are no user-configurable options in this screen.



## Interface Statistics

Click **Interface Statistics** from any Status screen to generate the Estimated Interface Statistics screen. This table displays the Gateway's various interface statistics, including number of packets and bytes, by connection type. There are no user-configurable options in this screen.



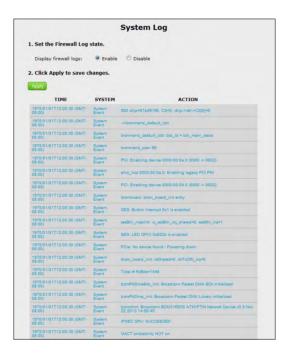
## **Multicast Statistics**

Click **Multicast Statistics** from any Status screen to generate the Estimated Interface Statistics screen. This table displays the Gateway's multicast statistics, including number of joined clients and time out values, by channel. There are no user-configurable options in this screen.



## **System Log**

Click **System** from any Status screen to generate the System Log screen. The Gateway's system log displays all system events that occur while the Gateway is in operation. A firewall log can be activated from this screen as well (to activate, click **Enable**, then **Apply**).



# **Specifications**



## General

## Model Number(s)

T1200H, T2200H (VDSL2/GigE Wireless 11n Gateway)

## **Standards**

IEEE 802.3 (10BaseT)
IEEE 802.3u (100BaseTX)
IEEE 802.11 b, g, n (Wireless)
G.dmt
G.lite
t1.413
RFC 1483, 2364, 2516

## **Protocol**

LAN - CSMA/CD WAN - PPP, DHCP, Static IP

#### WAN

VDSL2 interface

#### LAN

10/100/1000 RJ-45 switched ports

## Speed

LAN Ethernet: 10/100/1000 Mbps auto-sensing

Wireless: 802.11n 300 Mbps optimal (see Wireless Operating Range for details)

## **Cabling Type**

**Ethernet 10BaseT**: UTP/STP Category 3 or 5 **Ethernet100BaseTX**: UTP/STP Category 5

## Appendix A Specifications

## **Wireless Operating Range**

## **Indoors**

Up to 91M (300 ft.) @ 300 Mbps

#### **Outdoors**

Up to 457M (1500 ft.) @ 300 Mbps

## **Topology**

Star (Ethernet)

## **LED Indicators**

Power, DSL, Internet, Ethernet (WAN/LAN), Ethernet (4), HPNA, USB, Wireless, and WPS Push Button

## **Environmental**

#### **Power**

External, 10V DC, 1.6 A

#### Certifications

FCC Class B, FCC Class C (part 15, 68), CE Mark Commercial, UL

## **Operating Temperature**

0° C to 40° C (32°F to 104°F)

## **Storage Temperature**

-20°C to 70°C (-4°F to 158°F)

## **Operating Humidity**

10% to 85% non-condensing

## **Storage Humidity**

5% to 90% non-condensing

## **Notices**

## **Regulatory Compliance Notices**

## **Class B Equipment**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by implementing one or more of the following measures:

- · Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio or television technician for help.

## **Modifications**

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by Actiontec Electronics, Inc., may void the user's authority to operate the equipment.

#### **Notices**

Declaration of conformity for products marked with the FCC logo – United States only.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference;
- **2.** This device must accept any interference received, including interference that may cause unwanted operation.

**Note**: To comply with FCC RF exposure compliance requirements, the antenna used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

For questions regarding your product or the FCC declaration, contact:

Actiontec Electronics, Inc. 760 North Mary Ave. Sunnyvale, CA 94086 United States Tel: (408) 752-7700 Fax: (408) 541-9005

## **GPL (General Public License)**

This product includes software code developed by third parties, including software code subject to the enclosed GNU General Public License (GPL) or GNU Lesser General Public License (LGPL). The GPL Code and LGPL Code used in this product are distributed WITHOUT ANY WARRANTY and are subject to the copyrights of the authors, and to the terms of the applicable licenses included in the download. For details, see the GPL Code and LGPL Code for this product and the terms of the GPL and the LGPL, which are available on the Telus web site.

# **Limited Warranty**

**Hardware**: Actiontec Electronics, Inc., warrants to the end user ("Customer") that this hardware product will be free from defects in workmanship and materials, under normal use and service, for twelve (12) months from the date of purchase from Actiontec Electronics or its authorized reseller.

Actiontec Electronics' sole obligation under this express warranty shall be, at Actiontec's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, Actiontec Electronics may, in its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Actiontec Electronics, Inc. Replacement products may be new or reconditioned. Actiontec Electronics warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

Software: Actiontec Electronics warrants to Customer that each software program licensed from it will perform in substantial conformance to its program specifications, for a period of ninety (90) days from the date of purchase from Actiontec Electronics or its authorized reseller. Actiontec Electronics warrants the media containing software against failure during the warranty period. The only updates that will be provided are at the sole discretion of Actiontec Electronics and will only be available for download at the Actiontec Web site, www.actiontec.com. Actiontec Electronics' sole obligation under this express warranty shall be, at Actiontec Electronics' option and expense, to refund the purchase price paid by Customer for any defective software product, or to replace any defective media with software which substantially conforms to applicable Actiontec Electronics published specifications. Customer assumes responsibility for the selection of the appropriate applications program and associated reference materials. Actiontec Electronics makes no warranty or representation that its software products will meet Customer's requirements or work in combination with any hardware or applications software products provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected. For any third-party products listed in the Actiontec Electronics software product documentation or specifications as being compatible, Actiontec Electronics will make reasonable efforts to provide compatibility, except where

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the non-compatibility is caused by a "bug" or defect in the third party's product or from use of the software product not in accordance with Actiontec Electronics published specifications or user guide.

THIS ACTIONTEC ELECTRONICS PRODUCT MAY INCLUDE OR BE BUNDLED WITH THIRD-PARTY SOFTWARE, THE USE OF WHICH IS GOVERNED BY A SEPARATE END-USER LICENSE AGREEMENT.

THIS ACTIONTEC ELECTRONICS WARRANTY DOES NOT APPLY TO SUCH THIRD-PARTY SOFTWARE. FOR THE APPLICABLE WARRANTY, PLEASE REFER TO THE END-USER LICENSE AGREEMENT GOVERNING THE USE OF SUCH SOFTWARE.

**Obtaining Warranty Service**: Customer may contact Actiontec Electronics Technical Support Center within the applicable warranty period to obtain warranty service authorization. Dated proof of purchase from Actiontec Electronics or its authorized reseller may be required. Products returned to Actiontec Electronics must be pre-authorized by Actiontec Electronics with a Return Merchandise Authorization (RMA) number marked on the outside of the package, and sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. The repaired or replaced item will be shipped to Customer, at Actiontec Electronics' expense, not later than thirty (30) days after Actiontec Electronics receives the defective product.

Return the product to: (In the United States) Actiontec Electronics, Inc. 760 North Mary Avenue Sunnyvale, CA 94085

Actiontec Electronics shall not be responsible for any software, firmware, information, memory data, or Customer data contained in, stored on, or integrated with any products returned to Actiontec Electronics for repair, whether under warranty or not.

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**Dispute Resolution**: The customer may contact the Director of Technical Support in the event the Customer is not satisfied with Actiontec Electronics' response to the complaint. In the event that the Customer is still not satisfied with the response of the Director of Technical Support, the Customer is instructed to contact the Director of Marketing. In the event that the Customer is still not satisfied with the response of the Director of Marketing, the Customer is instructed to contact the Chief Financial Officer and/or President.

**Governing Law**: This Limited Warranty shall be governed by the laws of the State of California, U.S.A., excluding its conflicts of laws and principles, and excluding the United Nations Convention on Contracts for the International Sale of Goods.