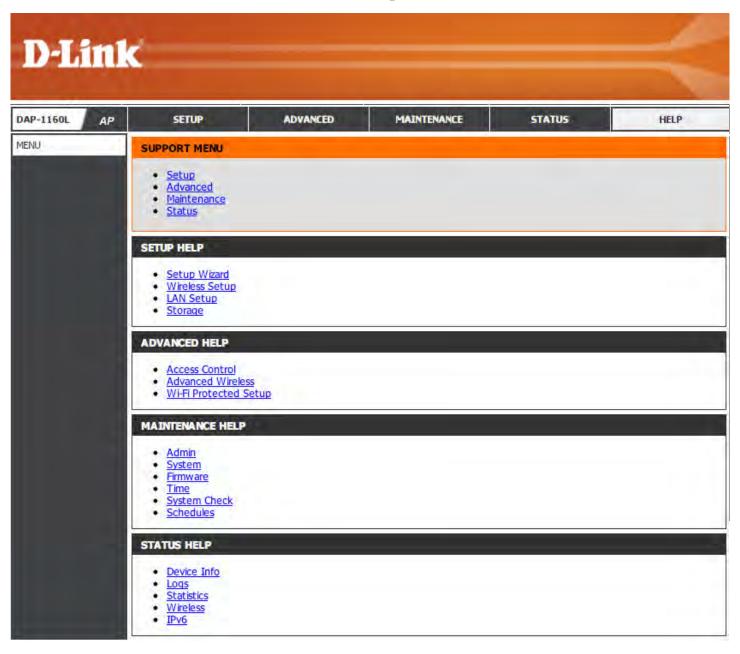
### Help



# **Wireless Security**

This section will show you the different levels of security you can use to protect your data from intruders. The DAP-1160L offers the following types of security:

- WEP (Wired Equivalent Privacy)
- WPA-Personal (Wi-Fi Protected Access)
- WPA-Enterprise (Wi-Fi Protected Access)

### What is WEP?

WEP, or Wired Equivalent Privacy, is a Wi-Fi security protocol that encrypts transmitted data. WEP is an older protocol that is not believed to be as effective anymore.

WEP uses a passphrase or key to authenticate your wireless connection. For 64-Bit WEP, the key is an alpha-numeric password that is 10 hex digits or an ASCII password consisting of 5 text characters. The hex digits are either numbers from 0 to 9 or letters from A to F. For 128-Bit WEP, the key is an alpha-numeric password that is 26 hex digits or an ASCII password with 13 text characters.

### **Configure WEP**

It is recommended to enable encryption on your wireless access point before your wireless network adapters. Please establish wireless connectivity before enabling encryption. Your wireless signal may degrade when enabling encryption due to the added overhead.

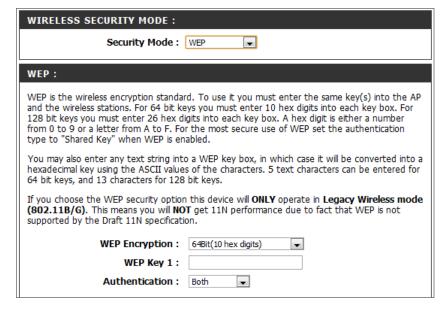
1. Log into the web-based configuration by opening a web browser and entering the IP address of the access point (dlinkap.

local). Click on **Setup** and then click **Wireless Setup** on the left side.

2. Next to Security Mode, select **WEP**.

**Note:** Choosing WEP means the device will only operate in Legacy wireless mode (802.11B/G) and will not provide 802.11N performance.

- 3. Next to WEP Encryption, select 64Bit(10 hex digits), 64Bit(5 ASCII characters), 128Bit(26 hex digits) or 128Bit(13 ASCII characters).
- 4. Next to WEP Key 1, enter a set of digits or letters from A to F, or a string of text.
- 5. Next to Authentication, select **Both** or **Shared Key**.
- 6. Click **Save Settings** at the top of the window to save your settings. If you are configuring the access point with a wireless adapter, you will lose connectivity until you enable WPA-PSK on your adapter and enter the same passphrase as you did on the access point.



### What is WPA?

WPA, or Wi-Fi Protected Access, is a Wi-Fi standard that was designed to improve the security features of WEP (Wired Equivalent Privacy).

The 2 major improvements over WEP:

- Improved data encryption through the Temporal Key Integrity Protocol (TKIP). TKIP scrambles the keys using a hashing algorithm and, by adding an integrity-checking feature, ensures that the keys haven't been tampered with. WPA2 is based on 802.11i and uses Advanced Encryption Standard (AES) instead of TKIP.
- User authentication, which is generally missing in WEP, through the extensible authentication protocol (EAP). WEP regulates access to a wireless network based on a computer's hardware-specific MAC address, which is relatively simple to be sniffed out and stolen. EAP is built on a more secure public-key encryption system to ensure that only authorized network users can access the network.

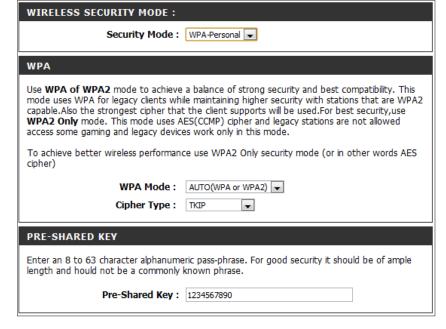
WPA-PSK/WPA2-PSK uses a passphrase or key to authenticate your wireless connection. The key is an alpha-numeric password between 8 and 63 characters long. The password can include symbols (!?\*&\_) and spaces. This key must be the exact same key entered on your wireless bridge or access point.

WPA/WPA2 incorporates user authentication through the Extensible Authentication Protocol (EAP). EAP is built on a more secure public key encryption system to ensure that only authorized network users can access the network.

### **Configure WPA/WPA2 Personal**

It is recommended to enable encryption on your wireless access point before your wireless network adapters. Please establish wireless connectivity before enabling encryption. Your wireless signal may degrade when enabling encryption due to the added overhead.

- 1. Log into the web-based configuration by opening a web browser and entering the IP address of the access point (dlinkap.local). Click on **Setup** and then click **Wireless Setup** on the left side.
- 2. Next to Security Mode, select WPA-Personal.
- 3. Next to *WPA Mode*, select **Auto(WPA or WPA2)**, **WPA2 only**, or **WPA only**.
- 4. Next to Cipher Type, select **TKIP**, **AES**, or **TKIP and AES**.
- 5. Next to *Pre-Shared Key*, enter a key. The key is entered as a passphrase in ASCII format at both ends of the wireless connection. The passphrase must be between 8-63 characters.

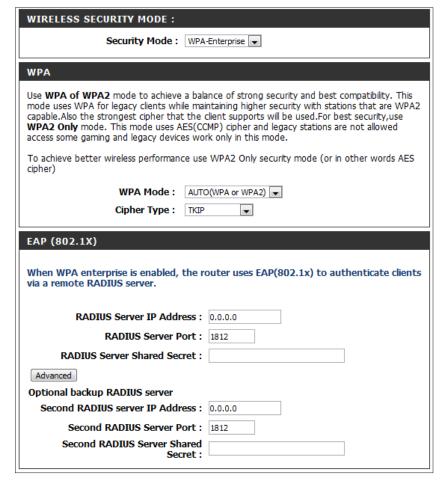


6. Click **Save Settings** at the top of the window to save your settings. If you are configuring the access point with a wireless adapter, you will lose connectivity until you enable WPA-PSK on your adapter and enter the same passphrase as you did on the access point.

### **Configure WPA/WPA2 Enterprise**

It is recommended to enable encryption on your wireless access point before your wireless network adapters. Please establish wireless connectivity before enabling encryption. Your wireless signal may degrade when enabling encryption due to the added overhead.

- 1. Log into the web-based configuration by opening a web browser and entering the IP address of the access point (dlinkap.local). Click on **Setup** and then click **Wireless Setup** on the left side.
- 2. Next to Security Mode, select WPA-Enterprise.
- 3. Next to WPA Mode, select Auto(WPA or WPA2), WPA2 only, or WPA only.
- 4. Next to *Cipher Mode*, select **TKIP**, **AES**, or **Auto**.
- 5. Next to *RADIUS Server IP Address*, enter the IP Address of your RADIUS server.
- 6. Next to *RADIUS Server Port*, enter the port you are using with your RADIUS server. 1812 is the default port.
- 7. Next to *RADIUS Server Shared Secret*, enter the security key.
- 8. Click **Advanced** to enter settings for a secondary RADIUS Server.
- 9. Click **Save Settings** to save your settings.



# Connect to a Wireless Network Using Windows® XP

Windows XP users may use the built-in wireless utility (Zero Configuration Utility). The following instructions are for Service Pack 2 users. If you are using another company's utility or Windows 2000, please refer to the user manual of your wireless adapter for help with connecting to a wireless network. Most utilities will have a "site survey" option similar to the Windows XP utility as seen below.

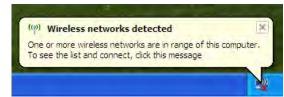
If you receive the **Wireless Networks Detected** bubble, click on the center of the bubble to access the utility.

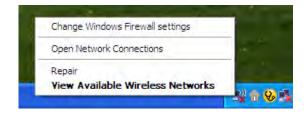
or

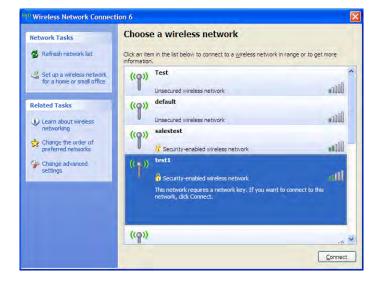
Right-click on the wireless computer icon in your system tray (lower-right corner next to the time). Select **View Available Wireless Networks**.

The utility will display any available wireless networks in your area. Click on a network (displayed using the SSID) and click the **Connect** button.

If you get a good signal, but cannot access the Internet, check you TCP/IP settings for your wireless adapter. Refer to the **Networking Basics** section in this manual for more information.







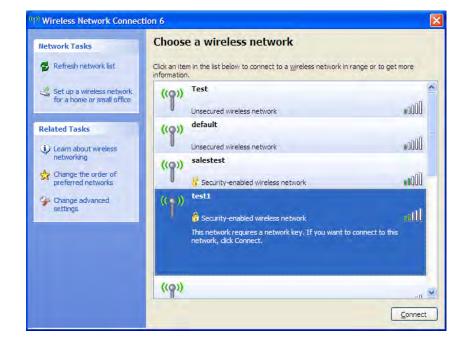
### **Configure WPA-PSK**

It is recommended to enable WEP on your wireless bridge or access point before configuring your wireless adapter. If you are joining an existing network, you will need to know the WEP key being used.

1. Open the Windows<sup>®</sup> XP Wireless Utility by right-clicking on the wireless computer icon in your system tray (lower-right corner of screen). Select **View Available Wireless Networks.** 

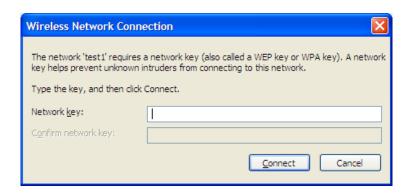


2. Highlight the wireless network (SSID) you would like to connect to and click **Connect.** 



3. The **Wireless Network Connection** box will appear. Enter the WPA-PSK passphrase and click **Connect.** 

It may take 20-30 seconds to connect to the wireless network. If the connection fails, please verify that the WPA-PSK settings are correct. The WPA-PSK passphrase must be exactly the same as on the wireless access point.



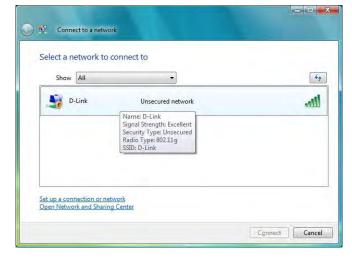
### **Using Windows Vista**®

Windows Vista® users may use the convenient, built-in wireless utility. Follow these instructions:

From the Start menu, go to Control Panel, and then click on **Network and Sharing Center**.

The utility will display any available wireless networks in your area. Click on a network (displayed using the SSID) under Select a network to connect to and then click the **Connect** button.





Click Connect Anyway to continue.

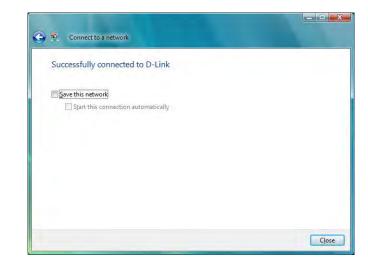
The utility will display the following window to indicate a connection is being made.

The final window indicates the establishment of a successful connection.

The next two pages display the windows used to connect to either a WEP or a WPA-PSK wireless network.



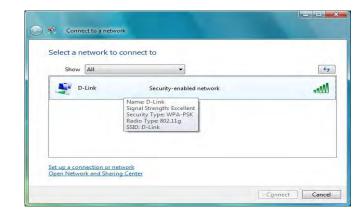




### **Configure WPA-PSK**

It is recommended to enable WEP on your wireless bridge or access point before configuring your wireless adapter. If you are joining an existing network, you will need to know the WEP key being used.

Click on a network (displayed using the SSID) using WPA-PSK under Select a network to connect to and then click the **Connect** button.



Enter the appropriate security key or passphrase in the field provided and then click the **Connect** button.



### Using Windows® 7

It is recommended to enable wireless security (WPA/WPA2) on your wireless router or access point before configuring your wireless adapter. If you are joining an existing network, you will need to know the security key or passphrase being used.

1. Click on the wireless icon in your system tray (lower-right corner).



2. The utility will display any available wireless networks in your area.



3. Highlight the wireless network (SSID) you would like to connect to and click the **Connect** button.

If you get a good signal but cannot access the Internet, check your TCP/IP settings for your wireless adapter. Refer to the Networking Basics section in this manual for more information.



4. The following window appears while your computer tries to connect to the router.



5. Enter the same security key or passphrase that is on your router and click **Connect**. You can also connect by pushing the WPS button on the router.

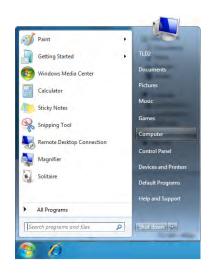
It may take 20-30 seconds to connect to the wireless network. If the connection fails, please verify that the security settings are correct. The key or passphrase must be exactly the same as on the wireless router.



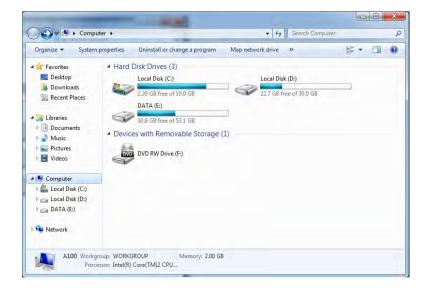
### **Configure WPS**

The WPS feature of the DAP-1160L can be configured using Windows 7. Carry out the following steps to use Windows 7 to configure the WPS feature of the DAP-1160L:

1. Click the **Start** button and select **Computer** from the Start menu.



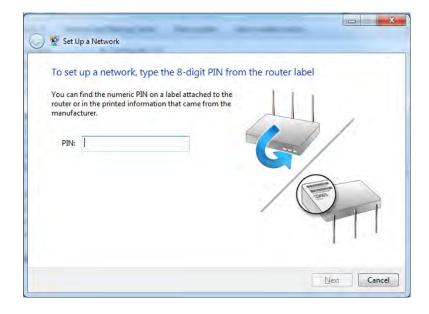
2. Click the **Network** option.



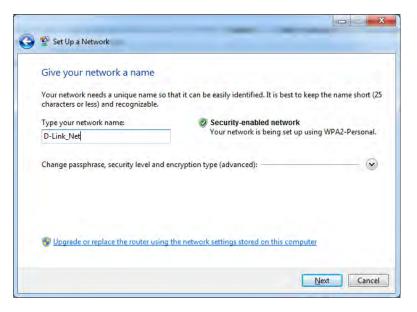
3. Double-click the DAP-1160L.



4. Input the WPS PIN number (displayed in the WPS window on the Router's LCD screen or in the **Setup** > **Wireless Setup** menu in the Router's Web UI) and click **Next**.

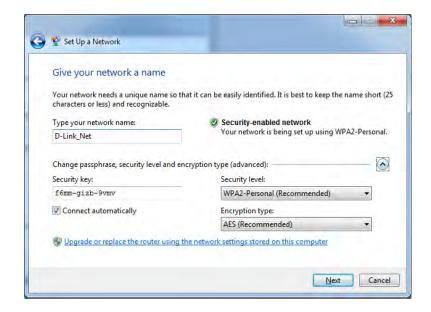


5. Type a name to identify the network.



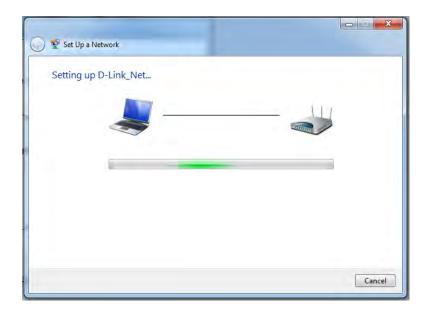
6. To configure advanced settings, click the vicon.

Click **Next** to continue.



7. The following window appears while the Router is being configured.

Wait for the configuration to complete.



8. The following window informs you that WPS on the DAP-1160L has been setup successfully.

Make a note of the security key as you may need to provide this security key if adding an older wireless device to the network in the future.

9. Click **Close** to complete WPS setup.



# **Troubleshooting**

This chapter provides solutions to problems that can occur during the installation and operation of the DAP-1160L. Read the following descriptions if you are having problems. (The examples below are illustrated in Windows® XP. If you have a different operating system, the screenshots on your computer will look similar to the following examples.)

### 1. Why can't I access the web-based configuration utility?

When entering the IP address of the D-Link access point (**dlinkapwxyz.local** for example, with **wxyz** the last four digits of the AP's MAC Address), you are not connecting to a website on the Internet or have to be connected to the Internet. The device has the utility built-in to a ROM chip in the device itself. Your computer must be on the same IP subnet to connect to the webbased utility.

- Make sure you have an updated Java-enabled web browser. We recommend the following:
  - Microsoft Internet Explorer® 7 and higher
  - Mozilla Firefox 12.0 and higher
  - Google™ Chrome 20.0 and higher
  - Apple Safari 4 and higher
- Verify physical connectivity by checking for solid link lights on the device. If you do not get a solid link light, try using a different cable or connect to a different port on the device if possible. If the computer is turned off, the link light may not be on.
- Disable any internet security software running on the computer. Software firewalls such as Zone Alarm, Black Ice, Sygate, Norton Personal Firewall, and Windows XP firewall may block access to the configuration pages. Check the help files included with your firewall software for more information on disabling or configuring it.

- Configure your Internet settings:
  - Go to **Start > Settings > Control Panel**. Double-click the **Internet Options** Icon. From the Security tab, click the button to restore the settings to their defaults.
  - Click the Connection tab and set the dial-up option to Never Dial a Connection. Click the LAN Settings button. Make sure nothing is checked. Click OK.
  - Go to the Advanced tab and click the button to restore these settings to their defaults. Click OK three times.
  - Close your web browser (if open) and open it.
- Access the web management. Open your web browser and enter the IP address of your D-Link access point in the address bar. This should open the login page for your the web management.
- If you still cannot access the configuration, unplug the power to the access point for 10 seconds and plug back in. Wait about 30 seconds and try accessing the configuration. If you have multiple computers, try connecting using a different computer.

### 2. What can I do if I forgot my password?

If you forgot your password, you must reset your access point. Unfortunately this process will change all your settings back to the factory defaults.

To reset the access point, locate the reset button (hole) on the rear panel of the unit. With the access point powered on, use a paperclip to hold the button down for 10 seconds. Release the button and the access point will go through its reboot process. Wait about 30 seconds to access the access point. The default IP address is 192.168.0.50. When logging in, the username is Admin and leave the password box empty.

### 3. Why can't I connect to certain sites or send and receive emails when connecting through my access point?

If you are having a problem sending or receiving email, or connecting to secure sites such as eBay, banking sites, and Hotmail, we suggest lowering the MTU in increments of ten (Ex. 1492, 1482, 1472, etc).

Note: AOL DSL+ users must use MTU of 1400.

To find the proper MTU Size, you'll have to do a special ping of the destination you're trying to go to. A destination could be another computer, or a URL.

- Click on Start and then click Run.
- Windows 95, 98, and Me users type in command (Windows NT, 2000, and XP users type in cmd) and press **Enter** (or click **OK**).
- Once the window opens, you'll need to do a special ping. Use the following syntax:

ping [url] [-f] [-l] [MTU value]

Example: ping yahoo.com -f -l 1472

C:∖>ping yahoo.com -f -1 1482 Pinging yahoo.com [66.94.234.13] with 1482 bytes of data: Packet needs to be fragmented but DF set. Ping statistics for 66.94.234.13:
Packets: Sent = 4, Received = 0, Lost = 4 (100% loss).
Approximate round trip times in milli-seconds: Minimum = Oms, Maximum = Oms, Average = C:∖>ping yahoo.com -f -l 1472 Pinging yahoo.com [66.94.234.13] with 1472 bytes of data: Reply from 66.94.234.13: bytes=1472 time=93ms TTL=52 Reply from 66.94.234.13: bytes=1472 time=109ms TTL=52 Reply from 66.94.234.13: bytes=1472 time=125ms TTL=52 Reply from 66.94.234.13: bytes=1472 time=203ms Ping statistics for 66.94.234.13: Packets: Sent = 4, Received = 4, Lost = 0 (0% loss), Approximate round trip times in milli—seconds: Minimum = 93ms, Maximum = 203ms, Average = c:\>

### **Section 6 - Troubleshooting**

You should start at 1472 and work your way down by 10 each time. Once you get a reply, go up by 2 until you get a fragmented packet. Take that value and add 28 to the value to account for the various TCP/IP headers. For example, lets say that 1452 was the proper value, the actual MTU size would be 1480, which is the optimum for the network we're working with (1452+28=1480).

Once you find your MTU, you can now configure your access point with the proper MTU size.

To change the MTU rate on your access point follow the steps below:

- Open your browser, enter the IP address of your access point (192.168.0.50) and click **OK.**
- Enter your username (Admin) and password (blank by default). Click **OK** to enter the web configuration page for the device.
- Click on **Setup** and then click **Manual Configure**.
- To change the MTU enter the number in the MTU field and click **Save Settings** to save your settings.
- Test your email. If changing the MTU does not resolve the problem, continue changing the MTU in increments of ten.

### **Wireless Basics**

D-Link wireless products are based on industry standards to provide easy-to-use and compatible high-speed wireless connectivity within your home, business or public access wireless networks. Strictly adhering to the IEEE standard, the D-Link wireless family of products will allow you to securely access the data you want, when and where you want it. You will be able to enjoy the freedom that wireless networking delivers.

A wireless local area network (WLAN) is a cellular computer network that transmits and receives data with radio signals instead of wires. Wireless LANs are used increasingly in both home and office environments, and public areas such as airports, coffee shops and universities. Innovative ways to utilize WLAN technology are helping people to work and communicate more efficiently. Increased mobility and the absence of cabling and other fixed infrastructure have proven to be beneficial for many users.

Wireless users can use the same applications they use on a wired network. Wireless adapter cards used on laptop and desktop systems support the same protocols as Ethernet adapter cards.

Under many circumstances, it may be desirable for mobile network devices to link to a conventional Ethernet LAN in order to use servers, printers or an Internet connection supplied through the wired LAN. A Wireless Access point is a device used to provide this link.

#### What is Wireless?

Wireless or Wi-Fi technology is another way of connecting your computer to the network without using wires. Wi-Fi uses radio frequency to connect wirelessly, so you have the freedom to connect computers anywhere in your home or office.

D-Link is the worldwide leader and award winning designer, developer, and manufacturer of networking products. D-Link delivers the performance you need at a price you can afford. D-Link has all the products you need to build your network.

### How does wireless work?

Wireless works similar to how cordless phone work, through radio signals to transmit data from one point A to point B. But wireless technology has restrictions as to how you can access the network. You must be within the wireless network range area to be able to connect your computer. There are two different types of wireless networks Wireless Local Area Network (WLAN), and Wireless Personal Area Network (WPAN).

### **Wireless Local Area Network (WLAN)**

In a wireless local area network, a device called an Access Point (AP) connects computers to the network. The access point has a small antenna attached to it, which allows it to transmit data back and forth over radio signals. With an indoor access point as seen in the picture, the signal can travel up to 300 feet. With an outdoor access point the signal can reach out up to 30 miles to serve places like manufacturing plants, industrial locations, college and high school campuses, airports, golf courses, and many other outdoor venues.

### **Wireless Personal Area Network (WPAN)**

Bluetooth is the industry standard wireless technology used for WPAN. Bluetooth devices in WPAN operate in a range up to 30 feet away.

Compared to WLAN the speed and wireless operation range are both less than WLAN, but in return it doesn't use nearly as much power which makes it ideal for personal devices, such as mobile phones, PDAs, headphones, laptops, speakers, and other devices that operate on batteries.

#### Who uses wireless?

Wireless technology has become so popular in recent years that almost everyone is using it, whether it's for home, office, business, D-Link has a wireless solution for it.

#### Home

- Gives everyone at home broadband access
- Surf the web, check email, instant message, etc.
- Gets rid of the cables around the house
- Simple and easy to use

### **Small Office and Home Office**

- Stay on top of everything at home as you would at office
- Remotely access your office network from home
- Share Internet connection and printer with multiple computers
- No need to dedicate office space

### Where is wireless used?

Wireless technology is expanding everywhere not just at home or office. People like the freedom of mobility and it's becoming so popular that more and more public facilities now provide wireless access to attract people. The wireless connection in public places is usually called "hotspots".

Using a D-Link Cardbus Adapter with your laptop, you can access the hotspot to connect to Internet from remote locations like: Airports, Hotels, Coffee Shops, Libraries, Restaurants, and Convention Centers.

Wireless network is easy to setup, but if you're installing it for the first time it could be quite a task not knowing where to start. That's why we've put together a few setup steps and tips to help you through the process of setting up a wireless network.

### **Tips**

Here are a few things to keep in mind, when you install a wireless network.

### **Centralize your access point or Access Point**

Make sure you place the bridge/access point in a centralized location within your network for the best performance. Try to place the bridge/access point as high as possible in the room, so the signal gets dispersed throughout your home. If you have a two-story home, you may need a Repeater to boost the signal to extend the range.

### **Eliminate Interference**

Place home appliances such as cordless telephones, microwaves, wireless speakers, and televisions as far away as possible from the bridge/access point. This would significantly reduce any interference that the appliances might cause since they operate on same frequency.

### **Security**

Don't let your next-door neighbors or intruders connect to your wireless network. Secure your wireless network by turning on the WPA or WEP security feature on the access point. Refer to product manual for detail information on how to set it up.

### **Wireless Modes**

There are basically two modes of networking:

- Infrastructure All wireless clients will connect to an access point or wireless bridge.
- **Ad-Hoc** Directly connecting to another computer, for peer-to-peer communication, using wireless network adapters on each computer, such as two or more wireless network Cardbus adapters.

An Infrastructure network contains an Access Point or wireless bridge. All the wireless devices, or clients, will connect to the wireless bridge or access point.

An Ad-Hoc network contains only clients, such as laptops with wireless cardbus adapters. All the adapters must be in Ad-Hoc mode to communicate.

# **Networking Basics**

### **Check your IP address**

After you install your adapter, by default, the TCP/IP settings should be set to obtain an IP address from a DHCP server (i.e. wireless router) automatically. To verify your IP address, please follow the steps below.

Click on Start > Run. In the run box type **cmd** and click **OK**. (Windows® 7/Vista® users type cmd in the Start Search box.)

At the prompt, type **ipconfig** and press **Enter**.

This will display the IP address, subnet mask, and the default gateway of your adapter.

If the address is 0.0.0.0, check your adapter installation, security settings, and the settings on your router. Some firewall software programs may block a DHCP request on newly installed adapters.

### **Statically Assign an IP address**

If you are not using a DHCP capable gateway/router, or you need to assign a static IP address, please follow the steps below:

### Step 1

- Windows 7 Click on Start > Control Panel > Network and Internet > Network and Sharing Center > Change Adapter Setting.
- Windows Vista\* Click on Start > Control Panel > Network and Internet > Network and Sharing Center > Manage Network Connections.
- Windows XP Click on Start > Control Panel > Network Connections.
- Windows 2000 From the desktop, right-click **My Network Places** > **Properties**.

### Step 2

Right-click on the **Local Area Connection** which represents your network adapter and select **Properties**.

### Step 3

Highlight Internet Protocol (TCP/IP) and click Properties.

### Step 4

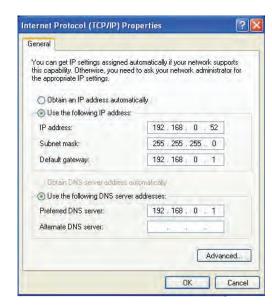
Click **Use the following IP address** and enter an IP address that is on the same subnet as your network or the LAN IP address on your router.

**Example:** If the router's LAN IP address is 192.168.0.1, make your IP address 192.168.0.X where X is a number between 2 and 99. Make sure that the number you choose is not in use on the network. Set Default Gateway the same as the LAN IP address of your router (192.168.0.1).

Set Primary DNS the same as the LAN IP address of your router (192.168.0.1). The Secondary DNS is not needed or you may enter a DNS server from your ISP.

### Step 5

Click **OK** twice to save your settings.



# **Technical Specifications**

#### **Standards**

- IEEE 802.11n
- IEEE 802.11g
- IEEE 802.11b
- IEEE 802.3
- IEEE 802.3u

### Security

- WPA-Personal
- WPA2-Personal
- WPA-Enterprise
- WPA2-Enterprise

### Wireless Signal Rates<sup>1</sup>

- 150 Mbps 108 Mbps
- 54 Mbps 48 Mbps
- 36 Mbps 24 Mbps
- 18 Mbps 12 Mbps
- 11 Mbps 9 Mbps
- 6 Mbps 5.5 Mbps
- 2 Mbps 1 Mbps

### **Maximum Power Input**

• 12 V/ 1 A

#### **Maximum Power Consumption**

• 10 W

### Frequency Range<sup>2</sup>

• 2.4 GHz to 2.4835 GHz

#### **LEDs**

PowerWireless

### **Operating Temperature**

• 0 °F to 40 °F ( 32 °C to 104 °C)

#### **Humidity**

- Operating: 0 to 90% (non-condensing)
- Storage: 5 to 95% (non-condensing)

### **Safety & Emissions**

- FCC
- CE C-Tick

#### **Dimensions**

• 51 (W) x 104 (D) x 157 (H) mm (2 x 4.09 x 6.18 inches)

<sup>&</sup>lt;sup>1</sup>Maximum wireless signal rate derived from IEEE Standard 802.11g and 802.11n specifications. Actual data throughput will vary. Network conditions and environmental factors, including volume of network traffic, building materials and construction, and network overhead, lower actual data throughput rate. Environmental conditions will adversely affect wireless signal range.

<sup>&</sup>lt;sup>2</sup>Range varies depending on country's regulation.

# **Contacting Technical Support**

U.S. and Canadian customers can contact D-Link technical support through our web site or by phone.

Before you contact technical support, please have the following ready:

- Model number of the product (e.g. DAP-1160L)
- Hardware Revision (located on the label on the bottom of the access point (e.g. rev B1))
- Serial Number (s/n number located on the label on the bottom of the access point).

You can find software updates and user documentation on the D-Link website as well as frequently asked questions and answers to technical issues.

For customers within the United States:

**Phone Support:** 

(877) 453-5465

**Internet Support:** 

http://support.dlink.com

For customers within Canada:

**Phone Support:** 

(800) 361-5265

**Internet Support:** 

http://support.dlink.ca

# Warranty

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited Warranty:

- Only to the person or entity that originally purchased the product from D-Link or its authorized reseller or distributor, and
- Only for products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, or addresses with an APO or FPO.

### **Limited Warranty:**

D-Link warrants that the hardware portion of the D-Link product described below ("Hardware") will be free from material defects in workmanship and materials under normal use from the date of original retail purchase of the product, for the period set forth below ("Warranty Period"), except as otherwise stated herein.

- Hardware (excluding power supplies and fans): One (1) year
- Power supplies and fans: One (1) year
- Spare parts and spare kits: Ninety (90) days

The customer's sole and exclusive remedy and the entire liability of D-Link and its suppliers under this Limited Warranty will be, at D-Link's option, to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund the actual purchase price paid. Any repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement hardware need not be new or have an identical make, model or part. D-Link may, at its option, replace the defective Hardware or any part thereof with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement hardware will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer, and is subject to the same limitations and exclusions. If a material defect is incapable of correction, or if D-Link determines that it is not practical to repair or replace the defective Hardware, the actual price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware or part thereof that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

### **Limited Software Warranty:**

D-Link warrants that the software portion of the product ("Software") will substantially conform to D-Link's then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days ("Software Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Software Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. The customer's sole and exclusive remedy and the entire liability of D-Link and its suppliers under this Limited Warranty will be, at D-Link's option, to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link's functional specifications for the Software or to refund the portion of the actual purchase price paid that is attributable to the Software. Except as otherwise agreed by DLink in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Replacement Software will be warranted for the remainder of the original Warranty Period and is subject to the same limitations and exclusions. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

### **Non-Applicability of Warranty:**

The Limited Warranty provided hereunder for Hardware and Software portions of D-Link's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

### **Submitting A Claim (USA):**

The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow DLink to confirm the same, along with proof of purchase of the product (such as a copy of the dated purchase invoice for the product) if the product is not registered.
- The customer must obtain a Case ID Number from D-Link Technical Support at 1-877-453-5465, who will attempt to assist the customer in resolving any suspected defects with the product. If the product is considered defective, the customer must obtain a Return Material Authorization ("RMA") number by completing the RMA form and entering the assigned Case ID Number at https://rma.dlink.com/.

- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package
  to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package.
  Do not include any manuals or accessories in the shipping package. DLink will only replace the defective portion of the product
  and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery ("COD") is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer and shipped to D-Link Systems, Inc., 17595 Mt. Herrmann, Fountain Valley, CA 92708. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link. Return shipping charges shall be prepaid by D-Link if you use an address in the United States, otherwise we will ship the product to you freight collect. Expedited shipping is available upon request and provided shipping charges are prepaid by the customer. D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

### **Submitting A Claim (Canada):**

The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- Customers need to provide their receipt (proof of purchase) even if the product is registered. Without a receipt, no warranty service will be done. The registration is not considered a proof of purchase.
- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same, along with proof of purchase of the product (such as a copy of the dated purchase invoice for the product) if the product is not registered.
- The customer must obtain a Case ID Number from D-Link Technical Support at 1-800-361-5265, who will attempt to assist the customer in resolving any suspected defects with the product. If the product is considered defective, the customer must obtain a Return Material Authorization ("RMA") number by completing the RMA form and entering the assigned Case ID Number at https://rma.dlink.ca/.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to
  ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not
  include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the product and will not ship
  back any accessories.

- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery ("COD") is allowed. Products sent COD will be rejected by D-Link. Products shall be fully insured by the customer and shipped to D-Link Networks, Inc., 2525 Meadowvale Boulevard Mississauga, Ontario, L5N 5S2 Canada. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via Purolator Canada or any common carrier selected by D-Link. Return shipping charges shall be prepaid by D-Link if you use an address in Canada, otherwise we will ship the product to you freight collect. Expedited shipping is available upon request and provided shipping charges are prepaid by the customer. D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.
- RMA phone number: 1-800-361-5265 Hours of Operation: Monday-Friday, 9:00AM 9:00PM EST

#### What Is Not Covered:

The Limited Warranty provided herein by D-Link does not cover:

Products that, in D-Link's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; and Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product.

While necessary maintenance or repairs on your Product can be performed by any company, we recommend that you use only an Authorized D-Link Service Office. Improper or incorrectly performed maintenance or repair voids this Limited Warranty.

#### **Disclaimer of Other Warranties:**

EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED "AS-IS" WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT.

IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

### **Limitation of Liability:**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH D-LINK'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NONCONFORMING PRODUCT. THE MAXIMUM LIABILITY OF D-LINK UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.

### **Governing Law:**

This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This Limited Warranty provides specific legal rights and you may also have other rights which vary from state to state.

#### **Trademarks:**

D-Link is a registered trademark of D-Link Corporation/D-Link Systems, Inc. Other trademarks or registered trademarks are the property of their respective owners.

### **Copyright Statement:**

No part of this publication or documentation accompanying this product may be reproduced in any form or by any means or used to make any derivative such as translation, transformation, or adaptation without permission from D-Link Corporation/D-Link Systems, Inc., as stipulated by the United States Copyright Act of 1976 and any amendments thereto. Contents are subject to change without prior notice.

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### **CE Mark Warning:**

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

### **Federal Communication Commission Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### **IMPORTANT NOTE:**

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

### **Industry Canada Statement**

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **IMPORTANT NOTE:**

**Radiation Exposure Statement:** 

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This device has been designed to operate with an antenna having a maximum gain of [2] dB. Antenna having a higher gain is strictly prohibited per regulations of Industry Canada. The required antenna impedance is 50 ohms.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter (IC: 4216A-AP1160LA1 / Model: DAP-1160LA1) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

#### **NOTE IMPORTANTE:**

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Ce dispositif a été conçu pour fonctionner avec une antenne ayant un gain maximal de dB [2]. Une antenne à gain plus élevé est strictement interdite par les règlements d'Industrie Canada. L'impédance d'antenne requise est de 50 ohms.

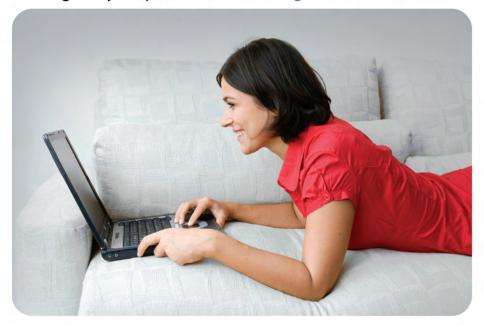
Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peutfonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pourl'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que lapuissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

### Appendix E - Warranty

Le présent émetteur radio (IC: 4216A-AP1160LA1 / Model: DAP-1160LA1) a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur. Antenna information: dipole / 2dBi (Brand:D-Link / Manufacturer :WHA YU)

# Registration

Register your product online at registration.dlink.com



Product registration is entirely voluntary and failure to complete or return this form will not diminish your warranty rights.

Version 1.0 October 2, 2012