



# iPhone

Model A1387

Important Product  
Information Guide

This *Important Product Information Guide* contains safety and handling, regulatory, software license, and warranty information for iPhone.

Look for recycling, disposal, and other environmental information in the *iPhone User Guide* at: [support.apple.com/manuals/iphone](http://support.apple.com/manuals/iphone)



To avoid injury, read all operating instructions and the following safety information before using iPhone. For detailed operating instructions, read the *iPhone User Guide* on your iPhone by visiting [help.apple.com/iphone](http://help.apple.com/iphone) or using the iPhone User Guide bookmark in Safari. For downloadable versions of the latest *iPhone User Guide* and this *Important Product Information Guide*, visit: [support.apple.com/manuals/iphone](http://support.apple.com/manuals/iphone)

## Important Safety and Handling Information

**WARNING:** Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPhone or other property.

**Carrying and Handling iPhone** iPhone contains sensitive components. Do not drop, disassemble, microwave, burn, paint, or insert foreign objects into iPhone. Do not use iPhone if it has been damaged—for example, if iPhone is cracked, punctured, or damaged by water.

The front and back covers of iPhone are made of glass. This glass could break if iPhone is dropped on a hard surface, is subjected to a substantial impact, or is crushed, bent, or deformed. If the glass chips or cracks, do not touch or attempt to remove the broken glass. Stop using iPhone until the glass is replaced by Apple or an Apple Authorized Service Provider. Glass cracked due to misuse or abuse is not covered under the warranty.

If you are concerned about scratching or abrasion, use a case, sold separately.

**Keeping the Outside of iPhone Clean** Clean iPhone immediately if it comes into contact with any contaminants that may cause stains—for example, ink, dyes, makeup, dirt, food, oils, and lotions. To clean iPhone, unplug all cables and turn off iPhone (press and hold the On/Off button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPhone. The front glass surface has an oleophobic coating. To remove fingerprints, simply wipe these surfaces with a soft, lint-free cloth. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch the glass.

**Avoiding Water and Wet Locations** Do not expose iPhone to water or rain, or handle iPhone near wet locations—for example, near washbasins or toilets. Take care not to spill any food or liquid on iPhone. In case iPhone gets wet, unplug all cables, turn off iPhone before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPhone with an external heat source, such as a microwave oven or hair dryer. Damage to iPhone caused by contact with liquid is not covered under the warranty.

**Repairing or Modifying iPhone** Never attempt to repair or modify iPhone yourself. iPhone does not contain any user-serviceable parts, except (where applicable) for the SIM card and SIM tray. Disassembling iPhone, including the removal of external screws and back cover, may cause damage that is not covered under the warranty. If iPhone has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to an Apple Authorized Service Provider. Service should only be provided by Apple or an Apple Authorized Service Provider. If you have questions, contact Apple or an Apple Authorized Service Provider. For service information, go to: [www.apple.com/support/iphone/service/faq](http://www.apple.com/support/iphone/service/faq)

**Battery Replacement** Do not attempt to replace the rechargeable battery in iPhone yourself. The battery should be replaced only by Apple or an Apple Authorized Service Provider. For more information about battery replacement service, go to: [www.apple.com/batteries/replacements.html](http://www.apple.com/batteries/replacements.html)

**Charging iPhone** To charge iPhone, use only the Apple Dock Connector to USB Cable with the following: (i) an Apple USB Power Adapter, (ii) another Apple-branded product or accessory designed to work with iPhone, (iii) a third-party accessory certified to use the Apple "Works with iPhone" or "Made for iPhone" logo, (iv) a high-power USB port on another device that is compliant with the USB 2.0 or 1.1 standard, or (v) a power adapter compliant with one or more of the following standards EN 301489-34, IEC 62684, YD/T 1591-2009, CNS 15285, ITU L.1000, or another applicable mobile phone power adapter interoperability standard. An iPhone Micro USB Adapter (available separately in some areas) or other adapter may be needed to connect iPhone to some compatible power adapters.

**Note:** Only micro USB power adapters in certain regions that comply with applicable mobile phone power adapter interoperability standards are compatible. Please contact the power adapter manufacturer to find out if your micro USB power adapter complies with these standards.

Read all safety instructions for any products and accessories before using with iPhone. Apple is not responsible for the operation of, or any damage caused by, third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple USB Power Adapter to charge iPhone, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple USB Power Adapter with wet hands.

The Apple USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple USB Power Adapter and use care when handling. Unplug the Apple USB Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

**Avoiding Hearing Damage** Permanent hearing loss may occur if the receiver, earbuds, headphones, speakerphone, or earpiece are used at high volume. Use only compatible receivers, earbuds, headphones, speakerphones, or earpieces with your device. Turn on the audio and check the volume before inserting anything in your ear. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use the receiver, earbuds, headphones, speakerphone, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on iPhone, see the *iPhone User Guide*.

**Emergency Calls** You should not rely on wireless devices for essential communications, such as medical emergencies. Use of iPhone to call emergency services may not work in all locations or all operating conditions. Emergency numbers and services vary by region, and sometimes an emergency call cannot be placed due to network availability or environmental interference. Some cellular networks may not accept an emergency call from iPhone if iPhone is not activated, if iPhone is not compatible with or configured to operate on a particular cellular network, or (when applicable) if iPhone does not have a SIM or if the SIM is PIN-locked.

**Driving and Riding Safely** Use of iPhone while driving a vehicle or riding a bicycle may be distracting. If you find using iPhone disruptive or distracting while driving or riding, pull off the road and park before making or answering a call. Use of iPhone alone or with headphones (even if used only in one ear) while driving or riding is not recommended and is illegal in some areas. Consider using a compatible hands-free device with iPhone. Use of a hands-free device may be required in some areas. Check and obey the laws and regulations regarding the use of mobile devices like iPhone in the areas where you drive or ride.

**Navigating Safely** Do not rely on iPhone applications that provide maps, digital compass headings, orientation information, traffic information, directions, or location-based navigation to determine precise locations, proximity, orientation, distance, traffic conditions or direction. These applications should only be used for basic navigation assistance.

Maps, directions, and location-based applications depend on data services. These data services are subject to change and may not be available in all areas, resulting in maps, digital compass headings, directions, traffic conditions or location-based information that may be unavailable, inaccurate, or incomplete.

iPhone contains an internal digital compass located in the upper-right corner of iPhone. The accuracy of digital compass headings may be negatively affected by magnetic or other environmental interference, including interference caused by the close proximity of the magnets

contained in the iPhone earbuds. Never rely solely on the digital compass for determining direction. Compare the information provided on iPhone to your surroundings and defer to posted signs to resolve any discrepancies.

Do not use location-based applications while performing activities that require your full attention. Always comply with posted signs and the laws and regulations in the areas where you are using iPhone.

**For Vehicles Equipped with an Air Bag** An air bag inflates with great force. Do not store iPhone or any of its accessories in the area over the air bag or in the air bag deployment area.

**Seizures, Blackouts, and Eyestrain** A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games (if available) or watching videos on your iPhone. Discontinue use of iPhone and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPhone further away from your eyes, use iPhone in a well-lit room, and take frequent breaks.

**Choking Hazards** iPhone and its accessories may contain small parts, which may present a choking hazard to small children. Keep such parts away from small children.

**Repetitive Motion** When you perform repetitive activities such as typing or playing games on iPhone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

**Potentially Explosive Atmospheres** Turn off iPhone when in any area with a potentially explosive atmosphere. Do not charge iPhone, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

**Using Connectors, Ports, and Buttons** Never force a connector into a port or apply excessive pressure to a button, because this may cause damage that is not covered under the warranty. If the connector and port don't join with reasonable ease, they probably don't match. Check for obstructions and make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

**Accessories and Wireless Performance** Not all iPod accessories are fully compatible with iPhone. Turning on Airplane Mode on iPhone may eliminate audio interference between iPhone and an accessory. While

Airplane mode is on, you cannot make or receive calls or use features that require wireless communication. Under some conditions, certain accessories may affect iPhone wireless performance. Reorienting or relocating iPhone and the connected accessory may improve wireless performance.

**Keeping iPhone Within Acceptable Temperatures** iPhone is designed to be operated in temperatures between 0° and 35° C (32° to 95° F) and stored in temperatures between -20° and 45° C (-4° to 113° F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPhone to temporarily stop working properly. Leaving iPhone in a parked vehicle or in direct sunlight can cause iPhone to exceed these storage or operating temperature ranges. Avoid dramatic changes in temperature or humidity when using iPhone as condensation may form on or within iPhone.

When you're using iPhone or charging the battery, it is normal for iPhone to get warm. The exterior of iPhone functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

**Exposure to Radio Frequency Energy** iPhone transmits and receives radio frequency (RF) energy through its antennas. The iPhone cellular antennas are located at the top and bottom edges of iPhone. The Wi-Fi and Bluetooth® antenna is located near the top of iPhone.

iPhone is designed and manufactured to comply with the limits for exposure to RF energy set by international regulatory agencies, including the FCC of the United States, IC of Canada, MIC of Japan, and the Counsel of the European Union, among others.

"Specific Absorption Rate," or SAR, refers to the rate at which the body absorbs RF energy. The SAR limits for mobile phones are 1.6 watts per kilogram (W/kg) for the FCC and IC, and 2.0 W/kg for the Council of the European Union.

iPhone has been tested,<sup>1</sup> and meets the FCC, IC, and European Union RF exposure guidelines for cellular, Wi-Fi, and Bluetooth operation.

During SAR testing, iPhone is held in standard operating positions (i.e., at the head and on the body) and its radios are set to transmit at the highest power level. iPhone's maximum SAR levels on each frequency of operation are provided in a chart at the end of this section.

The SAR levels experienced during normal use may be lower than the maximum SAR levels. In normal use, iPhone automatically adjusts radio transmission power to the lowest level necessary to communicate with the wireless network.

When carrying iPhone, keep it 1.5 cm (5/8 inch) or more away from your body to ensure exposure levels remain at or below the maximum levels. Avoid cases with metal parts.

<sup>1</sup> The device was tested according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE 1528-2003, and Canada RSS 102, Issue 4, March 2010. iPhone adheres to the European Council Recommendation of 12 July 1999 on the Limitation of Exposure of the General Public to Electromagnetic Fields [1999/519/EC].

Exposure to RF energy is related to time and distance. If you are concerned about RF exposure, decrease your total talk time on iPhone and increase your distance to iPhone by using one of the many hands-free options available, including the built-in speakerphone, the supplied headphones with built-in mic, or other third-party accessories.

For more information about RF energy exposure, see the FCC's Radio Frequency Safety page at: [www.fcc.gov/oet/rfsafety](http://www.fcc.gov/oet/rfsafety)

For information about the scientific research related to RF energy exposure, see the World Health Organization's EMF Research Database at: [www.who.int/peh-emf/research/database](http://www.who.int/peh-emf/research/database)

Frequency Band <sup>2</sup>	Body <sup>3</sup>	Head	FCC & IC 1 g SAR Limit (W/kg)
GSM 850	1.15	1.04	1.6
GSM 1900	0.99	1.08	1.6
UMTS II 1900	0.578	1.18	1.6
UMTS V 850	0.981	1.13	1.6
CDMA 800 MHz Band Class 0	1.11	1.15	1.6
CDMA 1900 MHz Band Class 1	0.649	1.18	1.6
2.4 GHz Wi-Fi	0.191	0.372	1.6

Frequency Band <sup>2</sup>	Body <sup>3</sup>	Head	EU 10g SAR Limit (W/kg)
EGSM 900	0.989	0.766	2.0
GSM 1800	0.695	0.959	2.0
UMTS I 2100	0.495	0.98	2.0
UMTS VIII 900	0.681	0.988	2.0
2.4 GHz Wi-Fi	0.106	0.267	2.0

**Radio Frequency Interference** Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although iPhone is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical

<sup>2</sup> Your iPhone may be configured to support one or more of the listed frequency bands, depending on carrier technology and network availability. The frequency band used by iPhone varies depending on wireless service provider, wireless technology, and region.

<sup>3</sup> iPhone positioned 10 mm (13/32 inch) away from the body.

circuits in iPhone may cause interference in other electronic equipment. Therefore, please take the following precautions:

**Aircraft** Use of iPhone may be prohibited while traveling in aircraft. For more information about using Airplane Mode to turn off the iPhone wireless transmitters, see the *iPhone User Guide*.

**Vehicles** Radio frequency emissions from iPhone may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

**Pacemakers** The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should always keep iPhone more than 15 cm (6 inches) from the pacemaker when the phone is turned on
- Should not carry iPhone in a breast pocket
- Should use the ear opposite the pacemaker to minimize the potential for interference

If you have any reason to suspect that interference is taking place, turn iPhone off immediately.

**Hearing Aid Compatibility (HAC)** iPhone has been tested and rated under the American National Standard Institute (ANSI) C63.19-2007 hearing aid compatibility standard. The ANSI standard measures radio frequency interference for acoustic coupling ("M" rating) and inductive coupling with hearing aids operating in telecoil mode ("T" rating). Phones must be rated M3 or greater and T3 or greater to be hearing aid compatible under FCC rules.

For more information, see the "Hearing Aid Compatibility" section of the *iPhone User Guide*. For current iPhone hearing aid compatibility ratings, go to: [www.apple.com/support/hac](http://www.apple.com/support/hac)

iPhone may interfere with some hearing aids. If you experience interference, consult the hearing aid manufacturer or your physician for alternatives or remedies.

**Compatibility With Other Wireless Technologies** This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

**Other Medical Devices** If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPhone.

**Health Care Facilities** Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPhone off when staff or posted signs instruct you to do so.

**Blasting Areas and Posted Facilities** To avoid interfering with blasting operations, turn off iPhone when in a “blasting area” or in areas posted “Turn off two-way radio.” Obey all signs and instructions.

## Certification and Compliance

See iPhone for the certification and compliance marks specific to that device. To view, choose Settings > General > About > Regulatory.

Australia/  
New Zealand



N122  
Z844

Canada

IC: 579C-E2430A

E.U.



Japan



AD11-0234001  
R001ZYAA1127  
R001XYAA1849  
R001MWAA1478  
R001NXAA1192  
R001XZAA1331  
R001WWDA1570



Mexico



Singapore

Complies with  
IDA Standards  
DB00063

U.S.



FCC ID: BCG-E2430A

**Important:** Changes or modifications to this product not authorized by Apple could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

## FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will

not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Canadian Compliance Statement

Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada. This device complies with RSS 210 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

## European Union Regulatory Conformance

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0–300 GHz). This equipment meets the following conformance standards:

EN 300 328, EN 301 489-17, EN 301 511, EN 301 908, EN 50385

This wireless device complies with the R&TTE Directive.

## EU Declaration of Conformity

**Български** Apple Inc. декларира, че това устройство с клетъчен, Wi-Fi и Bluetooth предавател е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC.

**Česky** Společnost Apple Inc. tímto prohlašuje, že toto mobilní zařízení s technologií Wi-Fi a Bluetooth vyhovuje základním požadavkům a dalším příslušným ustanovením směrnice 1999/5/ES.

**Dansk** Undertegnede Apple Inc. erklærer herved, at følgende udstyr cellular, Wi-Fi og Bluetooth overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

**Deutsch** Hiermit erklärt Apple Inc., dass sich Mobiltelefon, Wi-Fi und Bluetooth in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befinden.

**Eesti** Käesolevaga kinnitab Apple Inc., et see mobiil-, Wi-Fi- ja Bluetooth-seade vastab direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

**English** Hereby, Apple Inc. declares that this cellular, Wi-Fi, and Bluetooth device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

**Español** Por medio de la presente Apple Inc. declara que este dispositivo celular, Wi-Fi y Bluetooth cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

**Ελληνικά** Με την παρούσα, η Apple Inc. δηλώνει ότι αυτή η συσκευή κινητού, Wi-Fi και Bluetooth συμμορφώνεται προς τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της Οδηγίας 1999/5/EK.

**Français** Par la présente Apple Inc. déclare que l'appareil cellulaire, Wi-Fi, et Bluetooth est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

**Islenska** Apple Inc. lýsir því hér með yfir að þetta tæki, sem er farsími, þráðlaus og með blátannartækni (e: cellular, Wi-Fi and Bluetooth,) fullnægir lágmarkskröfum og öðrum viðeigandi ákvæðum Evróputilskipunar 1999/5/EC.

**Italiano** Con la presente Apple Inc. dichiara che questo dispositivo cellulare, Wi-Fi e Bluetooth è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

**Latviski** Ar šo Apple Inc. deklarē, ka cellular, Wi-Fi un Bluetooth ierīce atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.

**Lietuvių** Šiuo „Apple Inc.“ deklaruoja, kad korinio, „Wi-Fi“ ir „Bluetooth“ ryšio įrenginys atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

**Magyar** Alulírott, Apple Inc. nyilatkozom, hogy a mobil, Wi-Fi és Bluetooth megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

**Malti** Hawnhekk, Apple Inc. tiddikjara li dan l-apparat ċellulari, Wi-Fi, u Bluetooth huwa konformi mar-rekwiziti essenzjali u dispozizzjonijiet oħra relevanti tad-Direttiva 1999/5/KE.

**Nederlands** Hierbij verklaart Apple Inc. dat het toestel cellular, Wi-Fi, en Bluetooth in overeenstemming is met de essentiële eisen en de andere bepalingen van richtlijn 1999/5/EG.

**Norsk** Apple Inc. erklærer herved at dette mobiltelefon-, Wi-Fi- og Bluetooth-apparatet er i samsvar med de grunnleggende kravene og øvrige relevante krav i EU-direktivet 1999/5/EF.

**Polski** Niniejszym Apple Inc. oświadcza, że ten telefon komórkowy, urządzenie Wi-Fi oraz Bluetooth są zgodne z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.

**Português** Apple Inc. declara que este dispositivo móvel, Wi-Fi e Bluetooth está em conformidade com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

**Română** Prin prezenta, Apple Inc. declară că acest aparat celular, Wi-Fi și Bluetooth este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

**Slovensko** Apple Inc. izjavlja, da so celične naprave ter naprave Wi-Fi in Bluetooth skladne z bistvenimi zahtevami in ostalimi ustreznimi določili direktive 1999/5/ES.

**Slovensky** Apple Inc. týmto vyhlasuje, že toto mobilné, Wi-Fi & Bluetooth zariadenie spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

**Suomi** Apple Inc. vakuuttaa täten, että tämä matkapuhelin-, Wi-Fi- ja Bluetooth-tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

**Svenska** Härmed intygar Apple Inc. att denna mobiltelefon-, Wi-Fi-, och Bluetooth-enhet står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

A copy of the EU Declaration of Conformity is available at:  
[www.apple.com/euro/compliance](http://www.apple.com/euro/compliance)

iPhone can be used in the following countries:

AT	BG	BE	CY	CZ	DK	EE	FI	FR	DE	GR	HU
IE	IT	LV	LT	LU	MT	NL	PL	PT	RO	SK	SL
ES	SE	GB	IS	LI	NO	CH					

## European Community Restrictions

**Français** Pour usage en intérieur uniquement. Consultez l'Autorité de Régulation des Communications Electroniques et des Postes (ARCEP) pour connaître les limites d'utilisation des canaux 1 à 13. [www.arcep.fr](http://www.arcep.fr)

## Japan Compliance Statement—VCCI Class B Statement

情報処理装置等電波障害自主規制について

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラス B 情報技術装置です。この装置は家庭環境で使用されることを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取扱をしてください。

## iPhone Terms and Conditions

**IMPORTANT: BY USING YOUR iPhone, iPad or iPod touch ("iOS Device"), YOU ARE AGREEING TO BE BOUND BY THE FOLLOWING APPLE AND THIRD PARTY TERMS:**

- APPLE iOS SOFTWARE LICENSE AGREEMENT
- NOTICES FROM APPLE
- GOOGLE MAPS TERMS AND CONDITIONS
- YOUTUBE TERMS AND CONDITIONS

## APPLE INC. iOS SOFTWARE LICENSE AGREEMENT Single Use License

PLEASE READ THIS SOFTWARE LICENSE AGREEMENT ("LICENSE") CAREFULLY BEFORE USING YOUR iOS DEVICE OR DOWNLOADING THE SOFTWARE UPDATE ACCOMPANYING THIS LICENSE. BY USING YOUR iOS DEVICE OR DOWNLOADING A SOFTWARE UPDATE, AS APPLICABLE, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS LICENSE. IF YOU DO NOT AGREE TO THE TERMS OF THIS LICENSE, DO NOT USE THE

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September 2007

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<http://www.youtube.com/t/terms>

## Apple One (1) Year Limited Warranty—iPhone

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**WHAT IS COVERED BY THIS WARRANTY?** Apple warrants the Apple-branded hardware product and accessories contained in the original packaging ("Apple Product") against defects in materials and workmanship when used normally in accordance with Apple's published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser ("Warranty Period"). Apple's published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications.

**WHAT IS NOT COVERED BY THIS WARRANTY?** This warranty does not apply to any non-Apple branded hardware products or any software, even if packaged or sold with Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to you but Apple, in so far as permitted by law, provides their products "AS IS". Software distributed by Apple with or without the Apple brand (including, but not limited to system software) is not covered by this warranty. Please refer to the licensing agreement accompanying the software for details of your rights with respect to its use. Apple does not warrant that the operation of the Apple Product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the Apple Product's use.

This warranty does not apply: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the Apple Product outside Apple's published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider ("AASP"); (g) to an Apple Product that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the Apple Product, or (i) if any serial number has been removed or defaced from the Apple Product.

**IMPORTANT RESTRICTION.** Apple may restrict warranty service to the country where Apple or its Authorized Distributors originally sold the Apple Product.

**YOUR RESPONSIBILITIES.** YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON THE APPLE PRODUCT'S STORAGE MEDIA TO PROTECT THE CONTENTS AND AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES.

Before receiving warranty service, Apple or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues and follow Apple's procedures for obtaining warranty service. Before submitting your Apple Product for warranty service you should maintain a separate backup copy of the contents of its storage media, remove all personal information that you want to protect and disable all security passwords.

DURING WARRANTY SERVICE THE CONTENTS OF THE STORAGE MEDIA WILL BE DELETED AND REFORMATTED. APPLE AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY LOSS OF SOFTWARE PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE STORAGE MEDIA OR ANY OTHER PART OF THE APPLE PRODUCT SERVICED.

Following warranty service your Apple Product or a replacement product will be returned to you as your Apple Product was configured when originally purchased, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the Apple Product from reverting to an earlier version of the system software. Third party applications installed on the Apple Product may not be compatible or work with the Apple Product as a result of the system software update. You will be responsible for reinstalling all other software programs, data and information. Recovery and reinstallation of other software programs, data and information are not covered under this warranty.

**Important: Do not open the Apple Product. Opening the Apple Product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this Apple Product.**

**WHAT WILL APPLE DO IN THE EVENT THE WARRANTY IS BREACHED?**

If during the Warranty Period you submit a valid claim to Apple or an AASP, Apple will, at its option, (i) repair the Apple Product using new or previously used parts that are equivalent to new in performance and reliability, (ii) replace the Apple Product with a product that is at least functionally equivalent to the Apple Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (iii) exchange the Apple Product for a refund of your purchase price.

Apple may request that you replace certain user-installable parts or products. A replacement part or product, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the Apple Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes Apple's property.

**HOW TO OBTAIN WARRANTY SERVICE.** Please access and review the online help resources described below before seeking warranty service.

If the Apple Product is still not functioning properly after making use of these resources, please contact an Apple representative or, if applicable, an Apple owned retail store ("Apple Retail") or AASP, using the information provided below. An Apple representative or AASP will help determine whether your Apple Product requires service and, if it does, will inform you how Apple will provide it. When contacting Apple via telephone, other charges may apply depending on your location.

Online information with details on obtaining warranty service is provided below.

**WARRANTY SERVICE OPTIONS.** Apple will provide warranty service through one or more of the following options:

(i) Carry-in service. You may return your Apple Product to an Apple Retail or AASP location offering carry-in service. Service will be performed at the location, or Apple Retail or an AASP may send your Apple Product to an Apple Repair Service ("ARS") location to be serviced. Once you are notified that service is complete, you will promptly retrieve the Apple Product from the Apple Retail or AASP location, or the Apple Product will be sent directly to your location from the ARS location.

(ii) Mail-in service. If Apple determines that your Apple Product is eligible for mail-in service, Apple will send you prepaid waybills and if applicable, packaging material, so that you may ship your Apple Product to an ARS or AASP location in accordance with Apple's instructions. Once service is complete, the ARS or AASP location will return the Apple Product to you. Apple will pay for shipping to and from your location if all instructions are followed.

(iii) Do-it-yourself (DIY) parts service. DIY parts service allows you to service your own Apple Product. If DIY parts service is available in the circumstances, the following process will apply.

(a) Service where Apple requires return of the replaced product or part. Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you are unable to provide credit card authorization, DIY parts service may not be available to you and Apple will offer alternative arrangements for service. Apple will ship a replacement product or part to you with installation instructions, if applicable, and any requirements for the return of the replaced product or part. If you follow the instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping to and from your location. If you fail to return the replaced product or part as instructed or return a replaced product or part that is ineligible for service, Apple will charge your credit card for the authorized amount.

(b) Service where Apple does not require return of the replaced product or part. Apple will ship you free of charge a replacement product or part accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product or part.

(c) Apple is not responsible for any labor costs you incur relating to DIY parts service. Should you require further assistance, contact Apple at the telephone number listed below.

Apple reserves the right to change the method by which Apple may provide warranty service to you, and your Apple Product's eligibility to receive a particular method of service. Service will be limited to the options available in the country where service is requested. Service options, parts availability and response times may vary according to country. You may be responsible for shipping and handling charges if the Apple Product cannot be serviced in the country it is in. If you seek service in a country that is not the original country of purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, Apple may repair or replace products and parts with comparable products and parts that comply with local standards.

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**PRIVACY.** Apple will maintain and use customer information in accordance with the Apple Customer Privacy Policy available at [www.apple.com/legal/warranty/privacy](http://www.apple.com/legal/warranty/privacy).

**GENERAL.** No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. This warranty is governed by and construed under the laws of the country in which the Apple Product purchase took place. Apple is identified at the end of this document according to the country or region in which the Apple Product purchase took place. Apple or its successor in title is the warrantor under this warranty.

**ONLINE INFORMATION.** More information of the following is available online:

**International Support Information**

[www.apple.com/support/country](http://www.apple.com/support/country)

**Authorized Distributors**

[www.apple.com/iphone/countries](http://www.apple.com/iphone/countries)

**Apple Authorized Service Providers**

[support.apple.com/kb/HT1937](http://support.apple.com/kb/HT1937)

**Apple Retail Store**

[www.apple.com/retail/storelist](http://www.apple.com/retail/storelist)

Apple Support and Service  
[support.apple.com/kb/HE57](https://support.apple.com/kb/HE57)

Apple Complimentary Support  
[www.apple.com/support/country/index.html?dest=complimentary](https://www.apple.com/support/country/index.html?dest=complimentary)

## Warranty Obligor for Region or Country of Purchase

Region/Country of Purchase	Apple Address
<b>Americas</b>	
Brazil	Apple Computer Brasil Ltda Av. Cidade Jardim 400, 2 Andar, Sao Paulo, SP Brasil 01454-901
Canada	Apple Canada Inc. 7495 Birchmount Rd.; Markham, Ontario, Canada; L3R 5G2 Canada
Mexico	Apple Operations México S.A. de C.V. Prolongación Paseo de la Reforma #600, Suite 132 Colonia Peña Blanca, Santa Fé Delegación Álvaro Obregón México D. F., CP 01210, México
United States and Other Americas Countries	Apple Inc. 1 Infinite Loop; Cupertino, CA 95014, USA
<b>Europe, Middle East and Africa</b>	
All countries	Apple Sales International Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland
<b>Asia Pacific</b>	
Australia; New Zealand; Fiji, Papua New Guinea; Vanuatu	Apple Pty. Limited. PO Box A2629, Sydney South, NSW 1235, Australia
Hong Kong	Apple Asia Limited 2401 Tower One, Times Square, Causeway Bay, Hong Kong
India	Apple India Private Ltd. 19th Floor, Concorde Tower C, UB City No 24, Vittal Mallya Road, Bangalore 560-001, India
Japan	Apple Japan Inc. 3-20-2 Nishishinjuku, Shinjuku-ku, Tokyo, Japan
Korea	Apple Korea Ltd. 3201, ASEM Tower; 159, Samsung-dong, Gangnam-Gu; Seoul 135-798, Republic of Korea
Afghanistan, Bangladesh, Bhutan, Brunei, Cambodia, Guam, Indonesia, Laos, Singapore, Malaysia, Nepal, Pakistan, Philippines, Sri Lanka, Vietnam	Apple South Asia Pte. Ltd. 7 Ang Mo Kio Street 64 Singapore 569086

Region/Country of Purchase	Apple Address
People's Republic of China	Apple Computer Trading (Shanghai) Co. Ltd. Room 1815, No. 1 Jilong Road, Waigaoqiao Free Trade Zone, Shanghai 200131 China
Thailand	Apple South Asia (Thailand) Limited 25th Floor, Suite B2, Siam Tower, 989 Rama 1 Road, Pataumwan, Bangkok, 10330
Taiwan	Apple Asia LLC 16A, No. 333 Tun Hwa S. Road. Sec. 2, Taipei, Taiwan 106
Other Asian Pacific Countries	Apple Inc. 1 Infinite Loop; Cupertino, CA 95014, USA

iPhone US Warranty v3.0

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